

National Top 10 Allegations

The most common allegations overall, as the 'Top 10' (calculated by the number of times that allegation is used nationally). This is shown month-by-month, as the year-to-date (YTD) top 10 for each month. Also shown are the totals of completed investigations, and how many of the allegations have been upheld*. It should be noted that in some cases, although the investigation has been completed, the final outcome has not yet been recorded. This will mainly be due to administrative requirements and workloads. The figures shown for completed and upheld therefore relate to allegations that were recorded as completed YTD, and those recorded as completed YTD with a finding of upheld*.

Allegations may originate externally (reported by a member of the public, either an individual or organisation), internally (reported from within Police, either by an employee or through standard reporting channels; these relate primarily to operational reviews initiated internally but may also include internal complaints about conduct in the workplace) or from off duty behaviour (indicating the Police employee was not acting in their capacity as a member of Police).

It is important to understand that this **does not equate to the number of reported incidents**. An allegation may be used multiple times (that is against several involved employees) in one incident.

Nor does it equate to the number of staff, as each involved employee may be facing several allegations.

A full list of all allegations grouped into their allegation type can be viewed here.

January 2023

Allegation	Total	Completed	Upheld*
Attitude/language (External)	63	13	2
Inadequate service	58	12	1
Use of force on duty (Manual)	42	6	
Failure - Investigation	41	17	
Use of force on duty (OC Spray)	14		
Unauthorised use of database	13		
Unlawful search	11	1	
Performance/attendance matter (External)	11	3	
Harassment/Bullying/Discrimination (External)	10	3	
Driving behaviour	10	1	



* Where significant event allegations such as a suicide, a Police pursuit resulting in injury or death, or a Police discharge of firearm resulting in injury or death have been upheld, it is important to be aware that this does not necessarily imply that Police were culpable of that injury or death. In most cases there has been a breach of policy or process which is not directly linked to the injury/death.

See page 7 for a definition of 'upheld'.

February 2023

Allegation	Total	Completed	Upheld
Attitude/language (External)	119	23	7
Inadequate service	111	34	7
Use of force on duty (Manual)	83	7	
Failure - Investigation	80	24	2
Performance/attendance matter (External)	37	11	
Unlawful search	24	3	1
Unlawful Arrest	23	3	
Use of force on duty (OC Spray)	22	1	1
Breach of privacy/confidentiality	21	2	
Driving behaviour	21	7	

March 2023

Allegation	Total	Completed	Upheld
Attitude/language (External)	212	39	8
Inadequate service	176	66	9
Failure - Investigation	150	47	3
Use of force on duty (Manual)	137	13	
Performance/attendance matter (External)	58	25	
Breach of privacy/confidentiality	40	4	
Unlawful search	38	8	1
Unlawful Arrest	37	7	
Inadequate victim management	33	7	3
Failure to attend	31	5	

April 2023

Allegation	Total	Completed	Upheld
Attitude/language (External)	263	94	16
Inadequate service	254	115	17
Failure - Investigation	217	85	5
Use of force on duty (Manual)	169	29	
Performance/attendance matter (External)	65	30	1
Unlawful search	49	12	1
Failure to attend	48	7	
Unlawful Arrest	46	15	1
Inadequate victim management	45	12	4
Harassment/Bullying/Discrimination (External)	44	20	

May 2023

Allegation	Total	Completed	Upheld
Inadequate service	348	211	29
Attitude/language (External)	344	155	23
Failure - Investigation	310	165	16
Use of force on duty (Manual)	198	61	
Performance/attendance matter (External)	93	48	2
Inadequate victim management	82	28	12
Harassment/Bullying/Discrimination (External)	79	44	
Breach of privacy/confidentiality	69	21	6
Unlawful search	65	21	2
Unlawful Arrest	59	29	1

June 2023

Allegation	Total	Completed	Upheld
Inadequate service	427	294	41
Failure - Investigation	413	266	23
Attitude/language (External)	410	238	25
Use of force on duty (Manual)	251	104	
Harassment/Bullying/Discrimination (External)	111	68	
Performance/attendance matter (External)	108	61	4
Inadequate victim management	87	45	18
Unlawful search	86	27	2
Breach of privacy/confidentiality	84	43	10
Failure to attend	76	38	1

July 2023

Allegation	Total	Completed	Upheld
Inadequate service	519	431	47
Failure - Investigation	509	407	25
Attitude/language (External)	473	393	28
Use of force on duty (Manual)	273	190	1
Harassment/Bullying/Discrimination (External)	154	123	1
Performance/attendance matter (External)	123	92	4
Breach of privacy/confidentiality	100	64	11
Inadequate victim management	95	62	19
Unlawful search	92	51	2
Unlawful Arrest	88	58	2

August 2023

Allegation	Total	Completed	Upheld
Inadequate service	589	485	50
Failure - Investigation	561	468	31
Attitude/language (External)	547	451	28
Use of force on duty (Manual)	315	216	1
Harassment/Bullying/Discrimination (External)	174	149	1
Performance/attendance matter (External)	151	120	4
Breach of privacy/confidentiality	118	79	12
Unlawful search	112	70	4
Inadequate victim management	102	78	24
Unlawful Arrest	96	66	2

September 2023

Allegation	Total	Completed	Upheld
Inadequate service	664	529	58
Failure - Investigation	631	523	35
Attitude/language (External)	599	496	31
Use of force on duty (Manual)	355	247	2
Harassment/Bullying/Discrimination (External)	191	166	1
Performance/attendance matter (External)	169	132	4
Breach of privacy/confidentiality	132	89	14
Unlawful search	119	84	8
Unlawful Arrest	111	76	2
Inadequate victim management	110	89	28

October 2023

Allegation	Total	Completed	Upheld
Inadequate service	718	568	61
Failure - Investigation	688	588	45
Attitude/language (External)	659	555	36
Use of force on duty (Manual)	405	284	3
Harassment/Bullying/Discrimination (External)	198	178	1
Performance/attendance matter (External)	191	155	5
Breach of privacy/confidentiality	143	104	15
Unlawful search	136	94	8
Unlawful Arrest	123	90	2
Inadequate victim management	120	95	29

November 2023

Allegation	Total	Completed	Upheld
Inadequate service	748	623	81
Failure - Investigation	725	627	50
Attitude/language (External)	717	614	43
Use of force on duty (Manual)	441	311	4
Performance/attendance matter (External)	258	179	9
Harassment/Bullying/Discrimination (External)	209	182	1
Breach of privacy/confidentiality	149	111	16
Unlawful search	149	110	12
Inadequate victim management	128	107	33
Unlawful Arrest	128	96	3

December 2023 EOY

Allegation	Total	Completed	Upheld
Inadequate service	791	679	94
Attitude/language (External)	766	671	46
Failure - Investigation	764	676	51
Use of force on duty (Manual)	481	352	7
Performance/attendance matter (External)	291	216	13
Harassment/Bullying/Discrimination (External)	221	196	2
Breach of privacy/confidentiality	152	118	18
Unlawful search	151	125	16
Unlawful Arrest	143	106	3
Inadequate victim management	128	117	34

Use of force on duty

Use of force on duty (Firearm – non-discharge)

Use of force on duty (Baton)

Use of force on duty (Taser)

Use of force on duty (OC Spray)

Use of force on duty (Dog bite)

Use of force on duty (Restraints)

Use of force on duty (Other object)

Use of force on duty (Manual)

Arrest/Custodial

Unlawful Arrest

Breach of Rights

Improper search whilst in custody

Property (Custodial) Exhibits (Custodial)

Escapes custody

Suicide (custodial)

Attempted suicide (custodial)

Custodial injury Custodial death

Arrest/Custodial (Other)

Searches

Unlawful search

Damage during search

Property (Searches)

Exhibits (Searches)

Searches (Other)

Significant Event

Police pursuit resulting in injury or death

Discharge of firearm resulting in injury or death

Discharge of firearm (no injury)

Unintentional discharge of firearm

Suicide (non-custodial)

Attempted suicide (non-custodial)

Non-custodial injury

Non-custodial death

Traffic Offences

EBA - Over 400 Mgms/Litre (on duty)

Use of vehicle

Excessive speed

Driving behaviour

Inappropriate pursuit

EBA - 251-400 Mgms/Litre (on duty)

Driving under influence of drugs (on duty)

Traffic Offences (Other)

Service Failure

Inadequate service

Failure - Investigation

Failure - Prosecution

Failure to attend

Failure to notify/inform

Inadequate victim management

Inadequate bail management

Failure to return property

Service failure - Other

Unprofessional Behaviour

Attitude/language (External)

Attitude/language (Internal)

Attitude/language (Off duty)

Harassment/Bullying/Discrimination (External)

Harassment/Bullying/Discrimination (Internal)

Breach of Official Conduct

Dishonesty

Unlawful act

Treatment of CYP

Falsification of document

Perjury

Corruption

Conflict of interest

Failure - Other

Breach of privacy/confidentiality

Inappropriate/unlawful disclosure

Cause damage to property

Breach of policy (External)

Negligence or carelessness (External)

Performance/attendance matter (External)

Sexual misconduct (External)

Disgraceful behaviour (External)

Breach of Government regulations (External)

Breach of Official Conduct (Other)

Workplace Behaviour

Disgraceful behaviour (Internal)

Sexual misconduct (Internal)

Drugs/alcohol

Violence

Performance/attendance matter (Internal)

Negligence or carelessness (Internal)

Failure to follow lawful instruction

Breach of policy (Internal)

Breach of Government regulations (Internal)

Workplace Behaviour (Other)

Use of Police Resources

Misuse of email or internet

Unauthorised use of database

Misuse of vehicle

Misuse of property

Damage to property

Use of Police Resources (Other)

Off Duty Behaviour

Disgraceful behaviour (Off duty)

Drugs/alcohol (Off duty)

Violence (Off duty)

EBA - Over 400 Mgms/Litre (Off duty)

EBA - 251-400 Mgms/Litre (Off duty)

Excessive speed (Off duty)

Driving behaviour (Off duty)

Driving under influence of drugs (Off duty)

Breach of Government regulations (Off-duty)

Off Duty Behaviour (Other)

Disclaimer

The information contained in this release is based on data extracted from a continuously expanding operational database, with the earliest record dating from January 1984. The current more efficient database application was introduced on 1 July 2009, and improved data structures were gradually and continuously introduced from December 2010 onwards. Therefore, not all the data is reliable and may result in omissions and/or errors, especially prior to 2011. The data is dynamic and subject to change as new information is received. While quality assurance has been undertaken on some low-volume critical incident types (e.g., Police use of firearms resulting in injury or death), and reviews are undertaken of database records as and when anomalies are identified, quality assurance of all the data would require the manual checking of many thousands of hard copy and electronic files, which is beyond the resources available to NZ Police.

Upheld/Not upheld



Where significant event allegations such as a suicide, a Police pursuit resulting in injury or death, or a Police discharge of firearm resulting in injury or death have been upheld, it is important to be aware that this does not necessarily imply that Police were culpable of that injury or death. In most cases there has been a breach of policy or process which is not directly linked to the injury/death.

Police Professional Conduct use several findings, actions taken and outcomes ranging from serious misconduct and dismissal through to 'not at fault' or 'other redress available'. Where appropriate there may also be some form of facilitated resolution that is satisfactory to all the parties involved, rather than a formal employment outcome.

For the purposes of external reporting these multiple types and combinations of outcomes are 'distilled' into 'Upheld/Not upheld', the definitions of which are:

Upheld

Indicates that the employee or Police as an organisation were at fault and some form of disciplinary or performance action or change to policy or procedure was required. It does not necessarily indicate culpability, as the fault may be a lapse, error in judgement or poor performance that was not solely responsible for the undesirable outcome.

Not upheld

Indicates no fault has been identified that is attributable to any employee or the organisation. In some cases, some form of action may still be taken, usually some form of resolution that is satisfactory to all parties involved or the circumstances being treated as a learning opportunity.