



New Zealand
POLICE
Nga Pirihimana O Aotearoa



SAFER COMMUNITIES TOGETHER

NEW ZEALAND POLICE ANNUAL SUMMARY
2015/16

75
YEARS

HONOURING WOMEN IN NZ POLICE
PAST. PRESENT. FUTURE.



COMMISSIONER'S FOREWORD

New Zealand Police has achieved a significant amount in the last year. Together, Our Prevention First operating model and our focus on mobility have improved the way we work. Police are now more effective, efficient, mobile and visible. Police place preventing crime, preventing road trauma, and meeting the needs of victims, at the heart of everything we do. Frontline staff are better equipped with the tools and technology they need to spend more time in their communities, where they can make the most difference.

New Zealand Police has built and maintained high levels of public trust and confidence and staff engagement levels that are consistently above the state sector benchmark. New Zealand Police rightly has a reputation as one of the best Police services in the world. We have recently restated our mission – To be the safest country. This is a high aspiration and reflects the need for Police to exceed public expectations.

Mike Bush MNZM
COMMISSIONER

» PREVENTION FIRST



Preventing crime and road trauma and meeting the needs of victims has been at the centre of the Police operating strategy since 2011. The Prevention First approach is achieving positive results. We are continuing to encourage our staff to view their work through a prevention lens and seek out opportunities to stop crime and road trauma from happening.

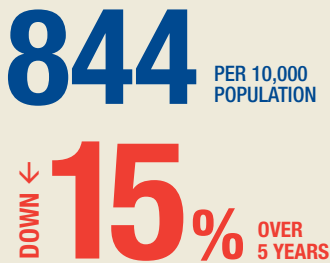


» REDUCING CRIME



The Police focus on the operational priorities of families, alcohol, youth, road policing, organised crime and drugs has contributed to a reduction in the total crime rate. While violent crime remains a concern, youth crime has dropped significantly.

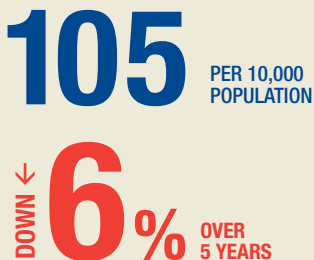
TOTAL REPORTED CRIME



We are experiencing **147 fewer recorded crimes per 10,000** of population than we were five years ago. While the overall crime rate is dropping, the seriousness and frequency of recorded crime is still of concern.

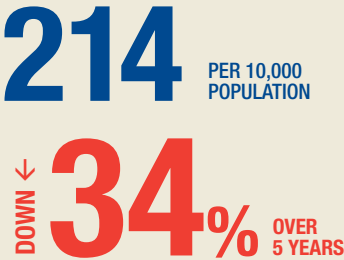
It is important to note that although total crime has decreased over the last five years, it has risen slightly in the last year.

VIOLENT CRIME



There has been a small **decline in the number of violent crimes per 10,000** of population over five years. Increased reporting of family violence is believed to be a factor. Police are committed to reducing violent crime, including family violence, and the harm it causes.

YOUTH CRIME



The rate of youth court appearances by 14 to 16 year olds has reduced by 109 appearances per 10,000 of population (or 34%) over five years.

Children and young people represent 10% of the population but account for 20% of Police apprehensions. Police and other agencies are working collaboratively to reduce crime by children and young people and help young offenders turn their lives around.

Youth crime is showing an encouraging downward trend as a result.

These youth-focussed initiatives promote inter-agency collaboration.



FAMILY VIOLENCE

223,654

**REPEAT FAMILY
INCIDENT CALLS
IN 2015/16**

↑ **10%** SINCE
2014/15

Our efforts to tackle violence in families have seen more people have the courage to come forward and report. Alongside other government agencies and NGOs, we are determined to reduce the harm caused by family violence.

POLICE DEMAND

Reported crime, as reflected in the official statistics, only represents part of the Police workload. Police undertake many other types of non-crime work – such as mental health incidents, attempted suicides and missing persons. These have increased significantly during recent years.

13,888

**NON-CRIMINAL MENTAL ILLNESS
INVESTIGATIONS IN 2015/16**
(14,921 IN 2014/15)

19,193

MISSING PEOPLE IN 2015/16

71% of missing people reported to Police are current mental health patients (including dementia). This means that on an average day, Police deal with more than 100 people suffering from mental distress or who are suicidal.

99.9%

**MISSING
PEOPLE
CASES WERE
RESOLVED IN
2015/16**



» WORKING WITH VICTIMS



Our victim focus has had a positive impact on the service being delivered to victims of crime and road trauma

135,515

**FOOT
PATROLS
IN 2015/16**



3,005

**VICTIM INTERVENTION
PLANS WERE ACTIONED**

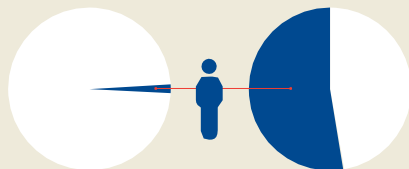
Police activate a gold response for victims who are at greatest risk of repeat victimisation. The purpose of a victim intervention plan is to help the person help themselves with preventative actions so that they can be safe and feel safe.

114,237

**FAMILY VIOLENCE INCIDENTS
WERE RISK ASSESSED**

Police assess the likelihood of further harm when they attend family violence incidents and ensure each at-risk family receives a multi-agency response tailored to their needs.

A SMALL PROPORTION OF PEOPLE EXPERIENCED MOST OF THE CRIME




The 2014 New Zealand Crime and Safety Survey estimates that 3% of the population experiences 53% of crime.¹ By working with partner organisations Police sought to reduce the level of repeat victimisation.

3% OF PEOPLE EXPERIENCE 53% OF CRIME

¹ The New Zealand Crime and Safety Survey (NZCASS) 2014, Ministry of Justice

» REDUCING FATAL & SERIOUS CRASHES



Police used a combination of prevention, deterrence and enforcement, along with education and information, to help reduce road deaths and trauma.

The Safer Journeys Road Safety Strategy 2010–2020 sets out New Zealand's approach to road safety. We are committed to working collaboratively with our partners and the community to achieve its aims.

↑
5%
SINCE 2014

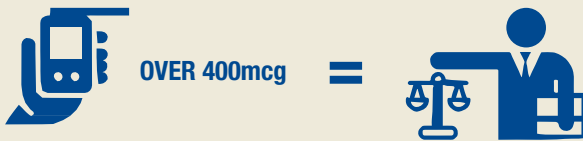
THE REDUCTION IN FATAL AND SERIOUS INJURY CRASHES FROM 2010–15

Despite trending down over the past five years, road trauma remains unacceptably high. There were 5.0 fatal and serious injury crashes per 10,000 population in 2010. This dropped to 4.2 in 2013 before increasing to 4.6 in 2015. Speed, drink driving and distractions continue to be particularly concerning, especially among young and inexperienced drivers.

LOWER DRINK DRIVE LIMIT

On 1 December 2014 the limit for drivers over 20 was lowered from 400mcg of alcohol per litre of breath to 250mcg, and from 80mg of alcohol per 100ml of blood (0.08), to 50mg (0.05).

Adult drivers blowing 251–400mcg of alcohol per litre of breath receive an infringement notice (\$200) and 50 demerit points. Those over 400mcg face criminal charges.

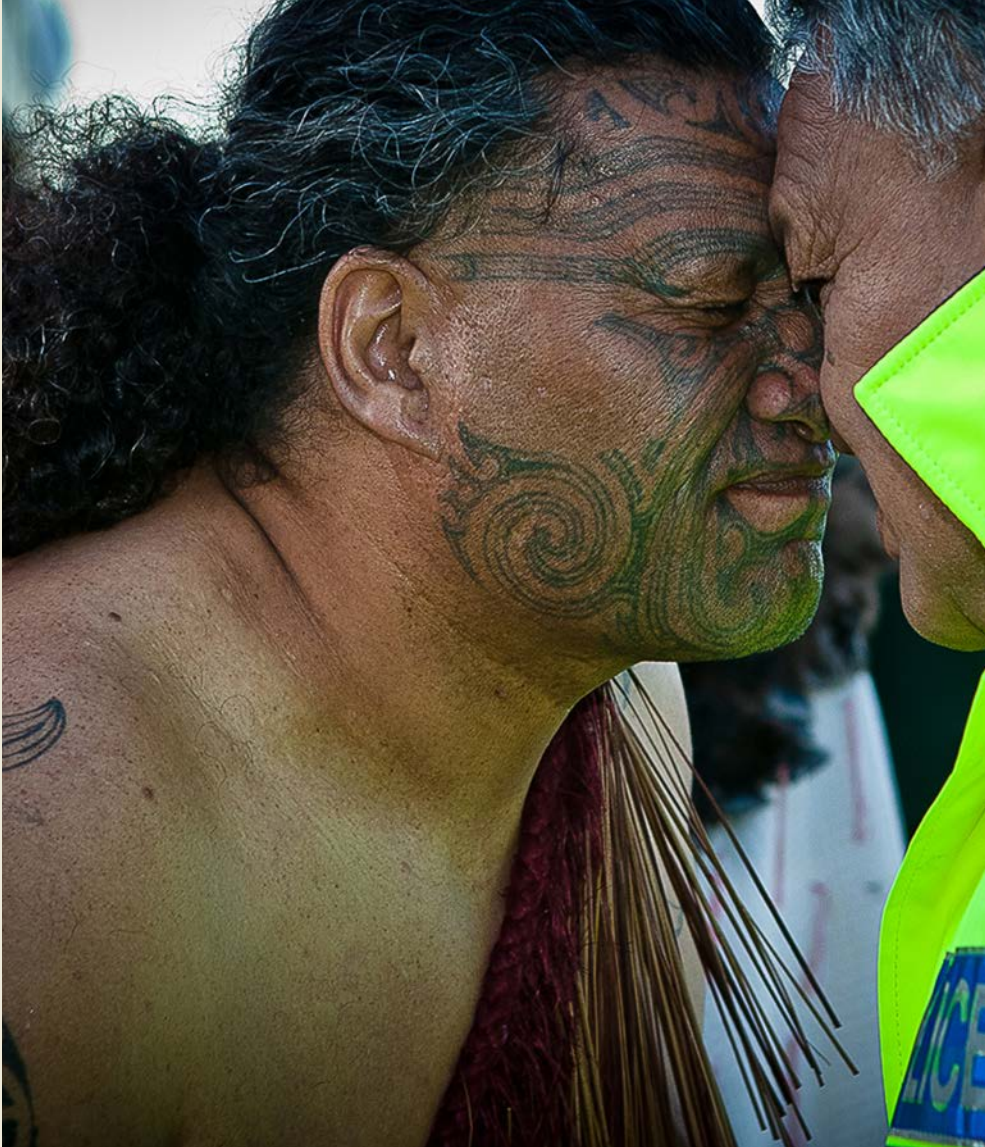


MEDIAN BREATH ALCOHOL LEVEL FOR ADULTS CAUGHT EXCEEDING THE LIMIT

Micrograms of alcohol per litre of breath – over the 400mcg/L limit

650mcg/L

» TRUST AND CONFIDENCE – LIVING OUR VALUES EVERYDAY





Our vision is for all New Zealanders to have trust and confidence in New Zealand Police. Our aim is for 80% of people to have full or quite a lot of trust and confidence by 2017.

77%

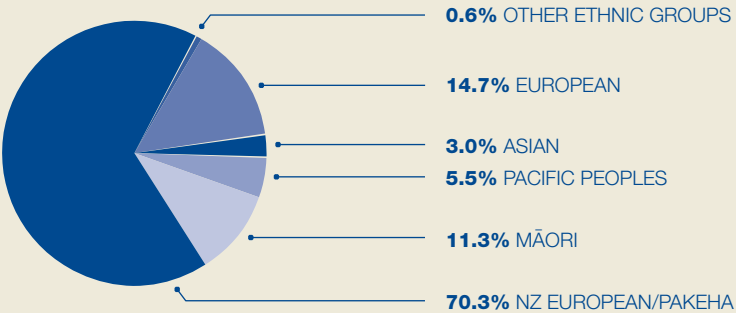
**OF THE PUBLIC EXPRESSED
FULL OR QUITE A LOT OF
TRUST AND CONFIDENCE
IN THE POLICE IN 2015/16**

We are continuing to work with communities on the issues that are important to them. We will make sure that mechanisms are in place so that if someone is not happy with the service they receive, they can raise their concerns and have them investigated.

TRUST AND CONFIDENCE CONT. »

It is important New Zealand Police reflects the communities it serves. We are making steady progress in attracting, appointing and promoting people from groups traditionally under-represented in Police.

POLICE STAFF BY ETHNICITY – 2015/16



WOMEN IN POLICING – AS AT 30 JUNE 2016



OFFICIAL INFORMATION ACT (OIA) REQUESTS

11,543 OIA REQUESTS
IN 2015
(10,020 IN 2014)

MEDIA CALLS FOR SERVICE

**MORE THAN
40,000** MEDIA CALLS
FOR SERVICE
ESTIMATED IN 2015

USE OF SOCIAL MEDIA

We now manage more than 14 Facebook pages; seven Twitter feeds; and YouTube, Linked In, Instagram and Periscope accounts.

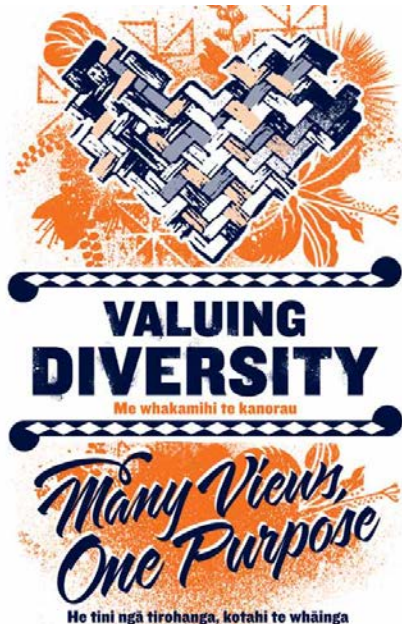
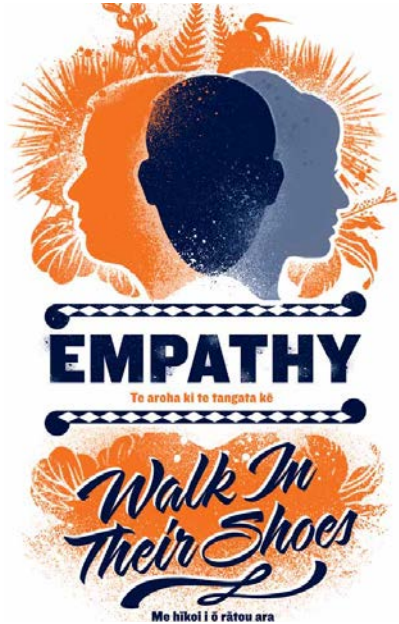


1.5M PEOPLE PER WEEK
CONNECT WITH
OUR CONTENT

We use social media to share prevention advice, give crime and traffic updates, ask the public for help and engage with people on a range of topics.

TRUST AND CONFIDENCE CONT. »

Empathy is important when interacting with victims and witnesses. Valuing Diversity is vital in today's New Zealand where services need to be appropriate to each individual.





INTEGRITY

Te Pono

*Actions Say
It All*

Mā ō mahi koe e mōhiotia ai



PROFESSIONALISM

Te Mahi Ngaio tonu

*Look The Part
Be The Part*

Kia rangatira te tū, kia rangatira te mahi



COMMITMENT TO MĀORI & THE TREATY

Te piripono ki te iwi Māori me te Tiriti

*Stand
Together*

Me eā tūa tātou



RESPECT

Te Whakaute

*Treat Others
As They Would
Want To Be
Treated*

Me manaaki to tangata,
rite tonu ki tāu e pai ai kia mentia e ngā tāngata ki a koe

» INNOVATION

We are equipping our people with tools and technology so they can deal with issues on the spot rather than returning to a police station to complete the paperwork.

OVER
14,000

MOBILE DEVICES ISSUED TO POLICE STAFF



THE ON DUTY™ APP

Allows officers to receive and update tasks via their smartphone, reducing paperwork and enabling a more visible policing presence in the community.





AWARDS

2016 IPANZ EXCELLENCE AWARDS



2016 NZ SOCIAL MEDIA AWARDS



2016 DIVERSITY AWARDS



2016 PROBLEM-ORIENTED POLICING AWARDS



» POLICING EXCELLENCE – THE FUTURE



Policing Excellence represented a major change in attitude and strategy designed to keep New Zealanders safe.

Policing Excellence the Future is the next phase in our transformation journey – with a focus on Safer Whānau, Evidence-based Policing, modernising our Service Delivery Model and to carry on lifting performance through the Police High Performance Framework.

This programme is ultimately about delivering better outcomes for New Zealand.



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www.police.govt.nz

ENGAGE WITH US

