

Protecting your personal data under the EUROPOL/NZ Agreement

New Zealand law enforcement agencies (New Zealand Police, New Zealand Customs Service, Immigration New Zealand) and Europol have to follow rules set out in the Europol Agreement and the Working Arrangement to keep your personal data safe. Your personal data can only be requested and exchanged for specific purposes. We will not receive or share personal information if it does not relate to the prevention, investigation, detection or prosecution of criminal offences, including serious crime and terrorism.

All personal information exchanges and processes with Europol are subject to the New Zealand Privacy Act 2020.

Things we will do when exchanging or processing your personal data:

- ensure the information exchanged is relevant and limited to what is necessary in relation to the purpose or purposes for which it is processed
- take reasonable steps to ensure the information is accurate and up to date
- maintain the security of the information
- process it fairly, lawfully and only for specific purposes as listed above
- comply with any restrictions on access or further use of the information
- assess the reliability of the source of the information against certain criteria e.g. previous reliability
- keep a record of all information transfers and the purpose for those transfers.

Things we can't do with your personal data:

- transfer personal data obtained by a manifest violation of human rights under the norms of international law
- transfer personal data of victims of a criminal offence, witness or other persons who provide information concerning such offences, and persons under 18, unless it is strictly necessary, reasonable and proportionate. Similar restrictions apply to the transfer of sensitive information that reveals such things as racial or ethnic origin, political opinions and sexual orientation
- make decisions based solely on automated processing
- transfer the information to other authorities in New Zealand or overseas unless certain conditions are met e.g. Europol has given authorisation
- use it to impose a death penalty, or any form of cruel or inhuman treatment.

There are other ways we will protect your personal data. We will:

- regularly identify and manage data security risks
- ensure that access is limited to authorised persons who need to have access in order to perform their official duties
- take extra security measures where information is classified, such as, encrypting personal data before it is exchanged
- ensure our staff are appropriately trained and familiar with the relevant security rules, policies and procedures
- securely destroy it when no longer needed.

If you aren't happy with how we've processed your personal information or have concerns about the implementation of the Europol Agreement or Working Arrangement, you can lodge an [online complaint form with Police](#) or contact the Privacy Commissioner:

Office of the Privacy Commissioner

PO Box 10 094, The Terrace,

WELLINGTON 6143

Website <https://www.privacy.org.nz/about-us/contact-us/>

Freephone (+64) 0800 803 909

Email enquiries@privacy.org.nz