

iDcare Identity Theft & Misuse Focus Groups – Have your say and help shape victim support services!

Have you been a victim of identity theft? If so we would like to hear from you.

If you would like to attend a focus group with no more than ten other participants and be willing to share your experiences then email <yourvoice@idcare.org>. Pre-registration for this free community event is essential by **Wednesday 20 November 2013**.

Auckland

Monday 25 November 12:00pm-1:00pm & 5:00pm-6:00pm
Freemans Bay Community Hall, 52 Hepburn St, Freemans Bay

Tauranga, Bay of Plenty

Tuesday 26 November, 12:00pm-1:00pm & 5:15pm-6:15pm
Tauranga City Library, Cnr Wharf & Willow St

Christchurch CBD

Wednesday 27 November, 12:00pm – 1:00pm & 5:00 – 6:00pm
Abberley Park Hall, 15 Abberley Crescent, St Albans

What is Identity Theft and Misuse?

Identity theft and misuse is the theft or assumption of a pre-existing identity (or a significant part thereof), with or without consent, and whether, in the case of an individual, the person is living or deceased. It could relate to stolen evidence of identity information (for example, a passport, driver's licence, birth certificate), the use of this information to obtain a product or service fraudulently, or the unauthorised access and usage of personal information electronically.

The initial theft of personal information can be via on-line means or physical, and can have considerable "down stream" impacts, such as a negative credit file report, unauthorised transactions on pre-existing accounts, and in extreme cases, criminal charges where someone has offended in another person's name.

What is iDcare?

iDcare is a joint public-private sector not-for-profit organisation that is looking to shape the support services for victims of identity theft and misuse across Australia and New Zealand. Participating in the focus groups will provide iDcare with an anonymised view of the nature and impact of identity theft and misuse across the community. It will directly assist us to inform organisations across the New Zealand and Australian public and private sectors in shaping their responses to customers and members of the community who are, or are suspected of being, a victim.

iDcare will be working closely with organisations across the New Zealand and Australian Governments, as well as financial institutions, telecommunications carriers, insurers, retailers, and e-commerce providers to adapt and refine their response services.