

REDUCING THE HARM



We **can** verbally acknowledge the harm caused to the victim



We **can** let them know we take this seriously and their complaint will be recorded



We **can** let them know any additional process for the complaint



We **can** offer a referral to support agencies such as Victim Support



Te Raranga

Standing together
against hate crime



NEW ZEALAND
POLICE
Ngā Pirihimana o Aotearoa