

Licensed Transport Service Operators

- **Goods Service**
- **Passenger Service**
- **Vehicle Recovery Service**

Carriage and display of your Transport Service Licence label

Your Transport Service Licence (TSL) label must be displayed.



This requirement (which has been in effect since 1 August 2009) applies to all vehicles operating under a goods service, passenger service, or vehicle recovery service licence.

- Note 1 Goods Service, Large Passenger Service, and Vehicle Recovery Service vehicles must have the TSL label displayed on the windscreen at the bottom of the passenger's side. For the 'display' requirements for taxis and shuttles - refer to Rule 2.4(3).
- Note 2 Goods service vehicles only may optionally display the TSL label in the window behind the passenger seat.
- Note 3 Vehicles used in connection with dial-a-driver and private hire vehicle services (such as limousines) are not required to display TSL details, but those details must be carried and must be produced without delay for inspection on demand by an enforcement officer
- Note 4 Rental service vehicle operators are not required to display Rental Service Licence labels on vehicles being operated under that licence. However, where a vehicle is hired by the holder of a Transport Service Licence the hirer must carry and display his or her relevant Transport Service Licence label
- Note 5 'Operator' may also be reference to a 'driver' (ie 'owner/driver')



correctly displayed here for
Goods Service
Passenger Service
Vehicle Recovery Service
vehicles

Some examples of
correctly displayed
TSL Labels

or



correctly displayed here for
Goods Service
vehicles only

GUIDE: CONSEQUENCES OF FAILING TO CARRY AND DISPLAY TSL LABEL

The following flow chart has been prepared as a guide to identify some of the likely courses of action available to both the Enforcement Officer and the Transport Service Operator in the event that a TSL label is not displayed.

