

TRANSPORT SERVICE OPERATORS' GUIDE - CARRIAGE AND DISPLAY OF TRANSPORT SERVICE LICENCE LABEL

Licenced Transport Service Operators

- Goods Service
- Passenger Service
 - Vehicle Recovery Service

Carriage and display of your Transport Service Licence label

Your Transport Service Licence (TSL) label must be displayed.



This requirement (which has been in effect since 1 August 2009) applies to all vehicles operating under a goods service, passenger service, or vehicle recovery service licence.

- Note 1 Goods Service, Large Passenger Service, and Vehicle Recovery Service vehicles must have the TSL label displayed on the windscreen at the bottom of the passenger's side. For the 'display' requirements for taxis and shuttles refer to Rule 2.4(3).
- Note 2 Goods service vehicles only may optionally display the TSL label in the window behind the passenger seat.
- Note 3 Vehicles used in connection with dial-a-driver and private hire vehicle services (such as limousines) are not required to display TSL details, but those details must be carried and must be produced without delay for inspection on demand by an enforcement officer
- Note 4 Rental service vehicle operators are not required to display Rental Service Licence labels on vehicles being operated under that licence. However, where a vehicle is hired by the holder of a Transport Service Licence the hirer must carry and display his or her relevant Transport Service Licence label
- Note 5 'Operator' may also be reference to a 'driver' (ie 'owner/driver')



correctly displayed here for Goods Service Passenger Service Vehicle Recovery Service vehicles



correctly displayed here for Goods Service vehicles only

GUIDE: CONSEQUENCES OF FAILING TO CARRY AND DISPLAY TSL LABEL The following flow chart has been prepared as a guide to identify some of the likely courses of action available to both the Enforcement Officer and the Transport Service Operator in the event that a TSL label is not displayed. Is the Transport Service Licence YES NO (TSL) label displayed correctly? Is the operator able to provide Driver is to be Driver and vehicle satisfactory proof that he or she W directed to keep able to continue is the holder of an appropriate the vehicle on journey Transport Service Licence for stopped, then... the vehicle? The operator provides satisfactory proof The operator that he or she is the holder of a Transport NO YES is unable to provide satisfactory Service Licence that is appropriate for the proof that he or she is the holder of type of operation in which the vehicle is a Transport Service Licence that is engaged. The driver and vehicle able to appropriate for the type of continue on their way, but... operation in which the vehicle is engaged, or admits to being an unlicensed Transport Service operator... ...an infringement offence notice may be ...then the operator is an apparently issued for 'failed to display TSL label'. In unlicensed Transport Service operator. such instance 'compliance' is to be offered The operator is to be forbidden from carrying on an unlicensed transport service The operator subsequently The operator subsequently fails The vehicle may then proceed only if provides evidence to the Police to provide any evidence to the the load is removed or any Infringement Bureau (PIB) Police Infringement Bureau (PIB) passengers are alighted; or showing that the appropriate TSL showing an appropriate TSL an operator who holds a TSL that label is being displayed label being displayed... is appropriate for the type of correctly... operation takes charge of the vehicle The operator may be charged with ...but the operator has been previously 'carrying on an unlicensed transport warned for the same offence... service' The operator must obtain an ... the evidence is accepted by (A) ...so the infringement fee appropriate TSL before resuming PIB and the infringement fee remains payable operations

is waived