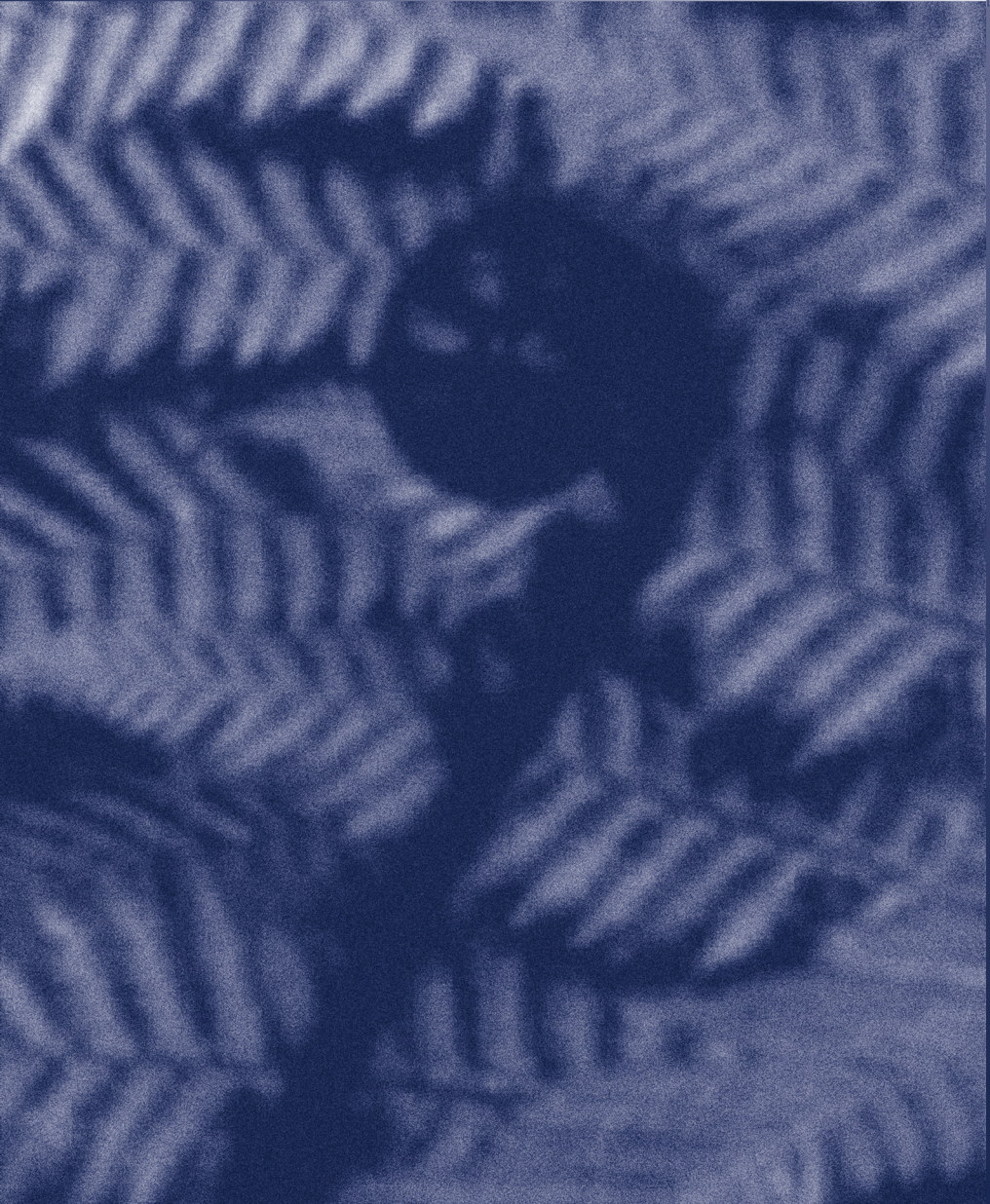


Statement of Objectives and Service Performance



NEW ZEALAND POLICE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2001

STATEMENT OF RESPONSIBILITY

In terms of sections 35 and 37 of the Public Finance Act 1989, I am responsible as Chief Executive of New Zealand Police for the preparation of the Police's financial statements and the judgements made in the process of producing those statements.

I have the responsibility of establishing and maintaining, and I have established and maintained, a system of internal control procedures that provide reasonable assurance as to the integrity and reliability of financial reporting.

The financial statements have allocated costs to output classes in accordance with the relevant Accounting Policy. I recognise that, as is common with time recording systems, an element of inherent risk remains that the timesheet data may contain errors. I am of the opinion that specific controls, policies and procedures have been instigated to minimise such risk. Further, I am of the opinion that such errors would not have a material effect on the costs allocated to output classes and reported here under.


In my opinion, these financial statements fairly reflect the financial position and operations of the New Zealand Police for the year ended 30 June 2001.



**R J ROBINSON
COMMISSIONER OF POLICE**

28 SEPTEMBER 2001

COUNTERSIGNED BY:



**B SIMPSON
GENERAL MANAGER FINANCE**

STATEMENT OF OBJECTIVES AND SERVICE PERFORMANCE FOR THE YEAR 1 JULY 2000 TO 30 JUNE 2001

OUTPUT CLASS ONE - Policy Advice and Ministerial Servicing

OUTPUT CLASS DESCRIPTION

This output class includes the purchase of policy outputs that involve the identification of problems and definitions, researching and monitoring of current practices, analysing options, writing, discussing and negotiating or issuing instructions about a policy issue. It also includes services to the office of the Minister of Police such as responses to ministerial correspondence, answers to written questions in the House, speech drafts and other ministerial advice as well as advice or responses provided to other government agencies and departments. Included is also policy development for the South Pacific.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

Output 1.1 - Policy Advice

This output covers the provision of policy advice on policing and advice on proposed legislation affecting Police and within the criminal justice sector.

OUTCOME

Increased community safety and crime reduction

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quantity		
No agreed programme	At least 95% of policy advice to meet the agreed work programme between the Minister of Police and the Commissioner.	Police advice submitted as required
25	25 legislative issues researched and commented on.	43 legislative issues researched and commented on
6	15 submissions to select committees.	9
Quality		
Drafts acceptable to Minister	At least 97% of first drafts accepted by the Minister.	Drafts acceptable to Minister
Advice acceptable to Minister	Police advice will be measured by: - coverage of subject - timeliness - quality of individual	Advice acceptable to Minister ¹

¹ Commissioner's Support Group formed in fiscal year 2000/01 to better support Ministerial interaction and improve timeliness of select committee support.

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
	papers including: *purpose, logic *accuracy *options *consultation *practicality *presentation and will be assessed against acceptance criteria by the Minister of Police.	
	Timeliness	
Acceptable to Minister	At least 95% of policy advice purchased will be delivered within the specified timeframes agreed with the Minister of Police.	Acceptable to Minister
	Cost	
	Daily Rate –	
\$512.73	\$505 GST exclusive	\$474.82
1,178	1,120 chargeable days.	1,148

Output 1.2 – Ministerial Support

This output covers the services of the Ministerial Services Group as well as the researching and drafting of ministerial correspondence. It also covers both the provision of draft responses to written and oral questions from the House.

OUTCOME

Increased community safety and crime reduction

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
	Quantity	
364 for period 1 January to 30 June 2000. First 6 month figures not available	Process 1,100 to 1,300 items of ministerial correspondence.	460
	Quality	
625	Process 1,300 to 1,400 questions in the House.	1,148

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quality		
Drafts acceptable to Minister	At least 97% of first drafts of ministerial correspondence acceptable to the Minister of Police.	97%
Acceptable to Minister	At least 97% of answers to written and oral questions in the House to the satisfaction of the Minister of Police.	100%
Timeliness		
	Percentage of ministerial drafts completed -	
47.8%	- 95% within 20 working days of receipt	46%
63.2% for period 1 January to 30 June 2000	- 100% within six weeks of receipt.	62%
77.5% for the period 1 January to 30 June 2000	100% of answers to written and oral questions in the House within the timeframes specified.	91%
Cost		
Daily Rate –		
\$512.74	\$505 GST exclusive	\$474.82
903	791 chargeable days.	976

Output 1.3 – Policy Development for South Pacific

This output covers the provision of policy advice on policing and includes permanent secretarial support to the South Pacific Chiefs of Police Conference.

OUTCOME

Increased regional security

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quantity		
-	At least 95% of policy advice to meet the agreed work programme between the Minister of Police and the Commissioner. ²	No agreed programme

² This is a new output and new measures for 2000/2001.

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quality		
-	At least 97% of first drafts acceptable to the Minister	No policy advice was given to the Minister. However other briefing papers were prepared.
Timeliness		
-	At least 95% of policy advice purchased will be delivered within the specified timeframes agreed with the Minister of Police.	N/A
Cost		
Daily Rate –		
-	\$505 GST exclusive	\$474.82
-	127 chargeable days. ³	1

³ This daily rate relates to the development of briefing papers, whereas the total cost of the output includes costs for attendance at meetings within New Zealand, preparation and attendance at the South Pacific Chiefs of Police Conference and other departmental costs associated with this support.

Output Class Statement: Policy Advice and Ministerial Support for the Year Ended 30 June 2001

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
937	Revenue Crown	1,016	1,041	2
1	Revenue Departments	1	-	-100
5	Revenue Other	3	1	-67
1,067	Total Expenses	1,020	1,009	-1
(124)	Net surplus (deficit)	-	33	
604	Output 1.1	562	432	-23
463	Output 1.2	395	543	37
-	Output 1.3	63	34	-46
1,067	Subtotal Output Class	1,020	1,009	-1
118	GST	127	130	2
1,185	Total Output Class	1,147	1,139	-1

OUTPUT CLASS TWO – Policing Support to the Community through Partnerships, Education, Crime Prevention and Youth Programmes

OUTPUT CLASS DESCRIPTION

This output class includes the delivery of services within the community, which are designed to prevent crime. These services include crime prevention awareness and delivery of Police youth education services, co-ordinated crime prevention programmes, Youth Aid services, non-sworn youth workers and Police programmes and strategies in partnership with community groups.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

Output 2.1 Police Programmes and Strategies in Partnership with Community Groups

This output covers the establishment of programmes and the pursuit of strategies in partnership with government agencies, local authorities and other community groups to address crime-related problems in the community. It also covers the provision of administrative and logistic support to community groups including Victim Support, Neighbourhood Support groups and community initiated patrols.

OUTCOME

Increased community capability to respond to crime and unsafe behaviour

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
67	67 Victim Support Groups.	66
18,891	17,000 neighbourhood, business and rural support groups actively supported by Police. ⁴	17,618
64	62 Safer Community Councils.	67
124,350	215,000 to 220,000 referrals to Victim Support.	143,545
Quality		
⁵	Percentage of respondents to a community groups survey who are satisfied with police support. eg Victim Support, Women's Refuges. With a result equal to or better than 1999/2000.	Overall satisfaction - 76% Safer Community Councils 86% Victim Support 63% Women's Refuges' 68% with Family Violence Co-ordinators

4 Support to neighbourhood groups includes significant assistance during the establishment of these groups until they are functioning, at which point support is in terms of information provision and attendance at meetings.

5 1999/2000 results - Safer Community Councils 83% satisfaction; Victim Support Groups 81% satisfaction; Women's Refuge 50% satisfaction and 57% satisfaction with Family Violence Co-ordinators.

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Timeliness		
Percentage of referrals to Victim Support are made within:		
20%	Crisis intervention - 90% immediate	89%
82%	Other intervention - 100% within 24 hours of initial police attendance to the victim.	81.6%

Output 2.2 – Provision of Crime Prevention Information, Education and Advice

This output covers public awareness and officer/public contacts for community information purposes and crime prevention advice. It includes advice to the public or the business community, informal advice by telephone, general talks and media articles to promote awareness of individual or community safety and security issues.

OUTCOME

Increased community capability to respond to crime and unsafe behaviour

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
43,561	40,000 to 42,000 awareness and community information services provided.	51,935
310	200 to 300 formal crime prevention talks given.	332
1,370	1,500 to 1,600 Official Information requests met.	2,062
Quality		
50%. In addition 28% were neither satisfied nor dissatisfied.	At least 90% respondents to a public survey are satisfied with the levels of information provided on community safety and security issues.	48% ⁶

6 A further 25% of respondents were neither satisfied nor dissatisfied with levels of information provided.

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Timeliness		
Complete Official Information requests within specified timeframes		
92%	- 90% within 20 working days of receipt or extension sought under section 15A of the Act	90%
100%	- 100% within 6 weeks.	95%

2.3 Youth Crime Prevention Activities

This output covers proactive youth crime prevention activities, targeted programmes and proactive programmes by officers dealing with youth at risk, either in police programmes or jointly with other agencies. Programmes are directed towards preventing youth involvement in crime, or towards ensuring that young persons who have offended do not reoffend after being involved in criminal acts. It does not include officers time when dealing with actual criminal cases including juvenile offenders, this is covered in output class 5.

OUTCOME

Reduced youth offending, especially repeat youth offending

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
14	19 nationally directed Youth at Risk Programmes.	19
1,634	400 to 450 District initiated targeted youth crime projects, programmes or activities.	524 ⁷
104	200 to 250 school talks (not Youth Education Service [YES]).	73
Quality		
100%	100% of nationally directed crime prevention programmes developed, and implemented utilising auditable and recognised planning processes.	100%
100%	100% quality assurance of nationally directed programmes evaluated by independent audit, against objectives of programmes.	100%

7 Districts were asked to report only on more significant Youth at Risk activities.

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
------------------------------	-----------------	--------------------------------------

Timeliness

100%	100% of funded programmes running within the project timeframes.	100%
------	--	------

Output 2.4 School Education Services

This output covers Youth Education Services through formal school visits to educate children on proactive ways of keeping themselves safe, simple crime prevention and drug resistance programmes. It also includes the development of new programmes.

OUTCOME

A reduction in crime victimisation and increased safety for children and young persons

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
------------------------------	-----------------	--------------------------------------

Quantity

65,631 ⁸	56,000 classroom sessions. ⁹	55,534
---------------------	---	--------

Quality

Next audit programmed July 2001	Quality assurance for Youth Education Services delivery established by qualified external audit. With a result equal to or better than 1999/2000.	Audit now scheduled for November 2001. However a specific evaluation was undertaken on the Secondary School Keeping Ourselves Safe programme
---------------------------------	---	--

Evaluation undertaken by Professor Freda Briggs and Dr Russel Hawkins, from the University of South Australia.

The evaluation affirmed the importance of having teenage youngsters work through this programme.

⁸ A classroom session is defined as each $\frac{1}{2}$ hour of time spent in a classroom.

⁹ Programmes delivered include: Dare To Make a Choice, DARE Report, Tena Kowhira (Dare To Make a Choice Te Reo Māori), DARE General, Primary Keeping Ourselves Safe, Secondary Keeping Ourselves Safe, Kia Kaha (Bullying), Violence Prevention General, Other Crime Prevention Programmes.

**Output Class Statement: Policing Support to the
Community Through Partnerships, Education, Crime
Prevention and Youth Programmes
for the Year Ended 30 June 2001**

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
47,063	Revenue Crown	50,425	48,719	-3
42	Revenue Departments	84	38	-55
260	Revenue Other	201	211	5
48,820	Total Expenses	50,710	53,289	5
(1,455)	Net surplus (deficit)	-	(4,321)	
7,611	Output 2.1	8,006	9,184	15
19,865	Output 2.2	21,499	21,197	-1
14,626	Output 2.3	14,347	16,094	12
6,718	Output 2.4	6,858	6,814	-1
48,820	Subtotal Output Class	50,710	53,289	5
5,921	GST	6,339	6,121	-3
54,741	Total Output Class	57,049	59,410	4

OUTPUT CLASS THREE - Directed Patrol Activities

OUTPUT CLASS DESCRIPTION

This output class includes the delivery of foot and mobile patrol activities. Services provided under this output class will be managed through Directed Patrol Plans, which includes a risk assessment process focused on delivering a visible Police presence to persons and areas considered to be at greatest risk from criminal offending. Police patrols undertake such activities as interaction with members of public, monitoring property, routine hotel patrols, visits to places where members of the public congregate, speaking to persons behaving suspiciously or other persons of interest.

OUTPUT TO BE PURCHASED WITHIN THIS CLASS

Output 3.1 Directed Patrols

This output covers delivery of foot and mobile patrol activities. Services provided under this output will be managed through Directed Patrol Plans which includes an information gathering and intelligence based risk assessment process focused on delivering a visible Police presence to persons and areas considered to be at greatest risk from criminal offending. Police patrols undertake such activities as interaction with members of public, monitoring property, routine hotel patrols, visits to places where members of the public congregate, speaking to persons behaving suspiciously or other persons of interest.

OUTCOME

Crime deterrence, and increased public safety

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
107,772	100,000 to 110,000 person days.	83,259 ¹⁰
140,492	143,000 Apprehensions by Patrol.	148,523
Quality		
67.2%	At least 65% of directed patrols deployed through a targeted patrol plan co-ordinated by use of directed patrol reports where patrol deployment matches time and places of risk of reported crime occurrence.	51.9% ¹⁰

10 Less patrolling activity reflected in increased case management activity, see Output Class 5.

Output Class Statement: Directed Patrol Activities for the Year Ended 30 June 2001

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
54,489	Revenue Crown	44,333	52,830	19
51	Revenue Departments	62	41	-34
237	Revenue Other	147	169	15
45,507	Total Expenses	44,542	43,500	-2
9,270	Net surplus (deficit)	-	9,540	
45,507	Output 3.1	44,542	43,500	-2
45,507	Subtotal Output Class	44,542	43,500	-2
6,847	GST	5,569	6,630	19
52,354	Total Output Class	50,111	50,130	0

OUTPUT CLASS FOUR - Police Primary Response Management

OUTPUT CLASS DESCRIPTION

This output class includes both the purchase of a capability to respond and also the initial response of Police to calls for assistance whether it is for an emergency response or other appropriate response. The output class also includes the dispatch of response vehicles and the completion of a number of calls for the provision of advice and information. The output class includes services to search and rescue.

The output class also covers the management of cases and incidents to a point where the matter is either forwarded for further investigation, forwarded to a resolution process such as prosecution or the case is closed.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

Output 4.1 - Provision of Specialised Operational Capability

This output covers the maintenance of operational readiness over and above that required for routine operational duty. It includes specialist training for Armed Offenders Squads, Special Tactics Group, Search and Rescue Squads, Disaster Victim Identification Teams, Police Negotiators Teams, Specialist Search Group and National Dive Squads, and operational readiness testing for these groups.

OUTCOME

Capability to respond to emergency calls for assistance

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
1,158	1,000 staff training days. ¹¹	586 ¹²
73	65 groups maintained.	59
Quality		
83%	100% of groups trained. Training state measured and reported using operational preparedness evaluation reports, including response, audit checks, equipment inventory and readiness checks.	100%

11 Armed Offenders Squad, Special Tactics Group, Search and Rescue Squads, Police Negotiators Teams, Special Search Group, National Dive Squads, Disaster Victim Identification Teams

12 Fewer training days compared with 1999/2000 due to reduced training requirement brought about by APEC, Millenium and other activities included in the 1999/2000 results.

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
3	Less than 3 complaints upheld relating to areas of operation by specialised squads and units.	Nil

Output 4.2 Communication Centres

This output covers the three Police Communication Centres which receive and deal with calls for service from the public through to the dispatch of patrols, specialist groups or other emergency services, and the completion of a number of calls by the provision of advice and information.

OUTCOME

Increased community safety

Increased trust and confidence in the Police

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quantity		
352,513	350,000 to 400,000 111 calls received.	368,144
974,763	1,000,000 to 1,100,000 non-emergency calls received.	822,469
Quality		
67%	Number of randomly surveyed callers who express satisfaction with Communication Centre response to calls for service. With a result equal to or better than 1999/2000.	69%
Timeliness		
77.2%	90% of 111 calls answered within - 10 seconds.	82%
52.9%	80% of non emergency calls answered within - 30 seconds.	69.1%

Output 4.3 - Emergency Response

This output covers those calls for service that require an immediate response where there is a real threat to life, property, or the likelihood of apprehension of an offender if timely action or planning is not undertaken. (This output does not include traffic crashes - see output 13.2)

OUTCOME

Death, injuries and property damage prevented

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
	Emergencies attended-	
294	- 600 emergency/disaster	275
523	- 500 SAR, land	621
1,173	- 1,000 SAR, water	1,257
Quality		
86%	At least 85% of respondents to a survey of emergency partners are satisfied with Police response and emergency handling capability.	86%
Timeliness		
Measurement system still under development	Percentage ¹³ of emergencies attended within 10 minutes of the receipt of the call (111 calls). With a result equal to or better than 1999/2000.	A national average of 7 minutes from time of dispatch to the time of arrival of Police at scenes of emergency events in urban areas was achieved ¹⁴
83%	100% of emergency plans are annually updated.	75%

Output 4.4 - Initial Attendance and Early Case Management

This output covers the initial attendance of Police to a call for service where the service does not require an emergency response. It covers those calls for service where attendance is sufficient to resolve the issue. This output also covers incidental arrests, by patrols and in these instances includes the preparation of files for final case resolution. In other circumstances eg reported crimes, it covers the time up to when a case is submitted for a decision to be made for further action or investigation.

[Note - Police will not make a distinction as to the nature of the call ie crime related or other, but rather treats each call as a service demand from a customer.]

13 The percentage of emergencies to be attended within 10 minutes was not set as the measure had not been benchmarked.

14 Measurement is from a three month trial period; additional work is progressing on accurately quantifying time taken between receipt of an emergency call and assigning of jobs to units for dispatch and in future reports this time will be added to the dispatch and arrival at scene time. Urban is defined as stations which operate 24 hour patrol cover/or which are covered by a nearby 24 hour patrol coverage.

OUTCOME

Increased community safety

Increased confidence in Police capability to respond

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
	Quantity	
	Number of calls for service attended, non emergency	
432,354	- 460,000 to 500,000 crime related	424,286
213,453	- 290,000 to 300,000 incident related.	225,770
	Quality	
74%	At least 81% of customers surveyed are satisfied with the service provided for crime related calls.	74% ¹⁵
83%	At least 90% of cases are finalised within the standards set in the Police Customer Service Commitment governing calls for service and initial attendance.	80% of crime victims who had follow-up action were satisfied with the services provided
	Timeliness	
	Percentage of cases submitted for early case closure appropriately finalised in terms of customers service commitment	
85%	- 70% within 72 hours; and	61%
95%	- 100% within 21 days.	87% ¹⁶

15 A total of 28% of respondents reported a crime related contact with Police with 74% of this group reporting satisfaction with Police services.

16 Results obtained from random sampling of files.

Output Class Statement: Police Primary Response Management for the Year Ended 30 June 2001

	Actual 1999/ 2000	Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
226,674	Revenue Crown	242,298	234,588	-3
206	Revenue Departments	587	184	-69
1,214	Revenue Other	1,396	997	-29
228,698	Total Expenses	244,281	241,653	-1
(604)	Net surplus (deficit)	-	(5,884)	
4,744	Output 4.1	5,268	5,115	-3
33,179	Output 4.2	34,561	29,119	-16
2,820	Output 4.3	2,717	6,060	123
187,955	Output 4.4	201,735	201,358	0
228,698	Subtotal Output Class	244,281	241,653	-1
28,512	GST	30,535	29,471	-3
257,210	Total Output Class	274,816	271,124	-1

OUTPUT CLASS FIVE – Case Management

OUTPUT CLASS DESCRIPTION

This output class includes the purchase of a variety of investigative services from the Police. Case management investigations could arise from either a call for service in relation to an incident or reported crime, or may be initiated by the Police. The services provided cover matters that require a continued response after the initial call or police activity, through to preparation of files for final case resolution. Case management activities include such matters as scene examination; preservation and forensic analysis of evidence; the collection and analysis of intelligence; inquiry with witnesses and other persons; special investigative operations; execution of search warrants; apprehending and interviewing of offenders; and victim support.

The class also includes activities undertaken by Police in enforcing orders under the Children, Young Persons and Their Families Act 1989 and action against persons in breach of bail conditions and other offences involving the administration of justice.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

Output 5.1 – Crime and Offence Case Investigation

This output covers a variety of investigative services that follow from Police initial attendance and early case management of reported crimes. It also includes activity resulting from Police initiated investigations. It further covers arrests resulting from these investigations through to the preparation of files for final case resolution whether by prosecution or by Police diversion.

OUTCOME

Increased personal and property security

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
	Quantity	
432,354	460,000 to 500,000 crimes referred for investigation.	424,286
	Quantity	
	Number of cases referred for prosecution action by:	
111,638	- offender 115,000 to 200,000	113,515
166,896	- information 165,000 to 170,000.	173,320

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quality		
	Cases resolved by:	
56.4%	- prosecution	57.4% 55.4%
22.1%	- youth clearance	20.9% 21.9%
15.6%	- warning/caution	16.7% 16.0%
5.9%	- 5% other. ¹⁷	6.7%
-	15% of dwelling burglaries resolved. ¹⁸	17.3%
-	121.51 dwelling burglaries reported per 10,000 population. ¹⁹	98.1 ¹⁸
74%	At least 81% of respondents to a crime victims survey are satisfied with Police investigative services.	77%
14	Less than 10 complaints upheld against the Police under this output.	37 ²⁰
Timeliness		
92%	100% of persons who have reported offences are advised of results or update of investigation within 21 days.	77%
Deferred	In 100% of instances of cases being reopened for investigation the persons who reported the offence are notified of this within 7 days.	93%
-	97% of burglaries will be attended within 24 hours of being reported. ²¹	84.4%

Output 5.2 – Other Case Management

This output covers calls for service that require investigation but do not fall within a crime category or early case management. Examples would include missing persons, and sudden deaths and committal procedures for mentally disordered persons.

¹⁷ Some resolved cases have more than one offender hence totals will exceed 100%.

¹⁸ New measure for 2000/2001.

¹⁹ This significant result far exceeded the targeted reductions set for 2000/01. The result also eclipsed the original 2001/02 targets. New targets have been set for 2001/02.

²⁰ Enhanced recording systems in place, this represents less than 1 upheld complaint per 11,000 cases investigated.

²¹ New measure for 2000/2001, the percentage target was set in absence of historical information.

OUTCOME

Enhanced community safety

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quantity		
	Number of other cases:	
5,074	- 4,000 to 4,300 persons with mental illness	5,398
5,955	- 5,000 to 5,500 Sudden Deaths	5,626
12,866	- 12,000 to 12,200 Missing Persons.	13,685
Quality		
17	No more than 12 missing person files not dealt with in accordance with Police best practice.	5
79%	At least 80% respondents to a Coroners' survey are satisfied with Police services (biennial survey).	Next survey 2001/2002
6	Less than 5 complaints upheld against the Police under this output.	1
Timeliness		
95%	100% of persons who reported an activity covered by this output who are advised of results or update of investigation within 21 days.	91%
Deferred	In 100% of cases being reopened for investigation the persons who reported the activity are notified of this within 7 days.	100%

Output 5.3 – Police Internal Investigations

This output includes the maintenance of a competent and investigative capability by the investigation of complaints made against Police by members of the public. It also supports the function of the Police Complaints Authority (PCA).

OUTCOME

Maintenance of ethical standards and integrity in Police

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
	Quantity	
2,428 ²²	2,000 investigations carried out.	2,468
	Quality	
Deferred	At least 90% of completed files acceptable to PCA when submitted.	100%
0.01	0.05 complaints upheld against Police per 1,000 incidents and offences attended and recorded.	0.01 ²³
	Timeliness	
-	100% of completed investigation files submitted to PCA within 3 months.	55% ²⁴

22 Figure amended to the number of investigations carried out not the number of complainants.
23 Previously the calculation of complaints was based on the number of complaints received.
Now calculated on complaints upheld. The 1999/2000 figure has been adjusted accordingly from what was printed in the Annual Report for the Year Ended 30 June 2000.
24 Police are working to improve the timeliness of completing files but are mindful of the need to ensure completeness and accuracy in the investigation process.

Output Class Statement: Case Management for the Year Ended 30 June 2001

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
196,565	Revenue Crown	215,628	206,418	-4
180	Revenue Departments	419	164	-60
1,064	Revenue Other	996	892	-10
199,948	Total Expenses	217,043	218,245	1
(2,139)	Net surplus (deficit)	-	(10,771)	
186,725	Output 5.1	202,408	204,094	-1
9,571	Output 5.2	10,660	10,648	0
3,652	Output 5.3	3,975	3,503	-12
199,948	Subtotal Output Class	217,043	218,245	1
24,726	GST	27,130	25,934	-4
224,674	Total Output Class	244,173	244,179	0

OUTPUT CLASS SIX- Case Resolution

OUTPUT CLASS DESCRIPTION

This output class includes the purchase of services delivered involving the resolution of cases. The primary focus of this class centres on providing services to prosecute offenders in the criminal court. It also includes the resolution of other criminal offending cases by preparation, consultation, and attendance at family group conferences and the preparation, consultation and delivery of police diversion schemes. This class of outputs also includes the resolution of non-criminal cases such as services to the coroner.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

Output 6.1 - Police Prosecutions and Diversions

This output covers the Police prosecutors time on the preparation of the case for Court and the preparation and consultation with the case manager, for a Police diversion scheme.

OUTCOME

Timely, fair, efficient and effective resolution of cases in the public interest.

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
111,662	112,000 to 118,000 Prosecutions.	113,515
14,416	11,000 to 13,000 Diversions.	8,774
8.6%	Diversions 7% of informations laid.	5.1%
Quality		
99.8%	A prima facie case established for 99% of informations laid.	99.9%
85% to 98%	At least 85% of persons diverted do not reoffend within 12 months (measured by random sampling).	91.8% for the period 1 January to 30 June, 2001
85%	At least 80% of respondents to a judicial survey are satisfied with police services (biennial survey).	Next survey 2001/2002
Timeliness		
96%	100% of Victim Impact Statements presented to Court no older than 28 days.	92%

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
99.8%	At least 98% of hearings to proceed on the date agreed between the Police and Court.	100%

Output 6.2 - Police Support to Family Group Conferences

This output covers the resolution of other criminal offending cases by preparation, consultation and attendance at family group conferences (FGCs) pursuant to the Children, Young Persons and Their Families Act 1989.

OUTCOME

Reduced offending and recidivism by young offenders

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
	Quantity	
2,249	3,100 to 3,300 offences dealt with through Family Group Conferences.	1,627 ²⁵
	Quality	
82%	At least 90% respondents to a Youth Justice Coordinators' survey are satisfied with Police support to Family Group Conferences.	87%

Output 6.3 - Support to the Coroner

This output covers support to the Coroner, other than a witness, to enable resolution of Coroners' inquests.

OUTCOME

Timely, fair, efficient and effective resolution of cases in the public interest.

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
	Quantity	
5,955	5,800 to 6,000 sudden deaths attended.	5,626
	Quality	
79%	At least 80% of respondents to a Coroners' survey are satisfied with police services (biennial survey).	Next survey 2001/2002

²⁵ Police note a significant drop in the number of offences dealt with in Family Group Conferences.

Output Class Statement: Case Resolution for the Year Ended 30 June 2001

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
21,399	Revenue Crown	21,333	22,206	4
20	Revenue Departments	72	17	-76
114	Revenue Other	171	88	-49
21,626	Total Expenses	21,576	23,127	7
(93)	Net surplus (deficit)	-	(816)	
19,007	Output 6.1	18,923	20,202	7
1,107	Output 6.2	1,123	1,066	-5
1,512	Output 6.3	1,530	1,859	22
21,626	Subtotal Output Class	21,576	23,127	7
2,692	GST	2,697	2,789	3
24,318	Total Output Class	24,273	25,916	7

OUTPUT CLASS SEVEN – Enforcement of Court Orders

OUTPUT CLASS DESCRIPTION

This output class includes the delivery of services which have been authorised by the issuing of a notice, instruction, order or warrant from a legislated authority. It includes the execution of warrants to arrest and fines warrants, investigations and arrests for breaches of home detention conditions as required, the delivery of summonses and other minor offence notices with the exception of those generated under the Transport Act 1962 and Land Transport Act 1998.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

7.1 - Execution of Court Summonses, Arrest or Fines Warrants and Breaches of Home Detention Conditions

This output covers the delivery of services which have been authorised by the issue of a notice, instruction, order or warrant from a legislated authority. It includes the execution of warrants to arrest and fines warrants and breaches of home detention conditions as required, the serving of summonses and other minor offence notice with the exception of those generated under the Transport Act 1962 and Local Transport Act 1998.

OUTCOME

Increased personal safety and property security

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
72,912	65,000 to 70,000 Court documents executed.	76,228
-	800 to 1,000 persons on home detention. ²⁶	773
-	Number of person days spent investigating breaches of home detention. ²⁶	19
Quality		
2	Less than 10 complaints upheld relating to the execution of Court documents.	1
-	Police will visit homes of persons on home detention orders where breaches are notified to levels stipulated in the local service level agreement with Community Probation Service. ²⁶	100%

²⁶ New activity and measure for 2000/2001.

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
	Timeliness	
-	Within 2 hours of an arrest of persons subject to home detention orders Police will notify the Community Probation Service.	100%
	Costs	
	Cost per document	
\$51.25	\$55 document executed or served	\$48.57

Output Class Statement: Enforcement of Court Orders
for the Year Ended 30 June 2001

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
4,061	Revenue Crown	4,064	4,293	6
4	Revenue Departments	24	3	-88
22	Revenue Other	56	17	-70
4,170	Total Expenses	4,144	4,220	2
(83)	Net surplus (deficit)	-	93	
4,170	Output 7.1	4,144	4,220	2
4,170	Subtotal Output Class	4,144	4,220	2
511	GST	518	539	4
4,681	Total Output Class	4,662	4,759	2

OUTPUT CLASS EIGHT – Custodial and Escort Services

OUTPUT CLASS DESCRIPTION

This output class includes services associated with the holding of persons in Police cells following arrest or the requirement to hold remand or sentenced prisoners. It also covers the care, and when necessary custody, of persons with mental health problems. This output class also involves providing services related to the transport of Police arrests to Court or remand and sentenced prisoners, to a penal institution. It also covers the escort of persons with mental health problems.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

Output 8.1 – Police Custody

This output covers the holding of persons in Police cells following arrest, and includes the holding of remand or sentenced prisoners.

OUTCOME

Safe custody of prisoners

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
	Quantity	
120,581	117,000 to 120,000 prisoners held.	120,016
	Quality	
7	Less than 6 complaints upheld relating to prisoners in custody.	20 ²⁷
19	Less than 25 injuries sustained by prisoners in custody.	85 ²⁸
Nil	Nil deaths of prisoners in custody.	2

Output 8.2 - Custody of Mentally Disordered/Psychiatric Persons

This output covers the care, and when necessary temporary custody of persons with mental health problems.

OUTCOME

Safe custody of persons with mental disabilities

27 This represents one upheld complaint for every 6,000 prisoners held in custody.

28 Numbers may vary due to several districts implementing more rigorous system of recording injuries by person in custody.

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quantity		
5,074	5,000 to 5,300 services provided.	5,398
Quality		
2	Nil complaints upheld relating to people with mental illness in custody.	Nil
10	Less than 5 injuries sustained by people with mental illness in custody.	5
1	Nil deaths of mentally disordered/psychiatric persons in custody.	Nil

Output 8.3 – Escort of Arrested, Remand and Sentenced Prisoners

This output covers the escort of arrested, remand and sentenced prisoners as directed by the Court.

OUTCOME

Safe escort of prisoners

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quantity		
3,969	3,000 to 3,500 person days.	3,956
Quality		
7	Less than 3 complaints upheld relating to the escort of prisoners.	Nil
4	Less than 5 injuries sustained by prisoners being escorted.	8
1	Nil deaths of prisoners being escorted.	1
Quality		
186	Less than 150 escapes from Police custody.	217

Output 8.4 – Escort of Mentally Disordered/Psychiatric Persons

This output covers the care, and when necessary custody and escorting of persons with mental health problems.

OUTCOME

Safe escort of persons with mental disabilities

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
-	250 to 300 person days. ²⁹	224
Quality		
1	Nil complaints upheld relating to the escort of people with mental illness.	Nil
4	Less than 5 injuries sustained by people with mental illness being escorted.	Nil
1	Nil deaths of people with mental illness being escorted.	Nil

29 New measure for 2000/2001.

Output Class Statement: Custodial and Escort Services for the Year Ended 30 June 2001

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
18,592	Revenue Crown	19,829	19,586	-1
130	Revenue Departments	44	149	238
99	Revenue Other	104	84	-19
18,691	Total Expenses	19,977	20,007	0
130	Net surplus (deficit)	-	(188)	
16,518	Output 8.1	17,698	17,780	0
78	Output 8.2	80	76	-5
1,987	Output 8.3	2,087	2,037	-2
108	Output 8.4	112	114	2
18,691	Subtotal Output Class	19,977	20,007	0
2,353	GST	2,497	2,477	-1
21,044	Total Output Class	22,474	22,484	0

OUTPUT CLASS NINE - Public and Personal Security

OUTPUT CLASS DESCRIPTION

This output class includes the purchase of security services to prevent disorder and disturbances at demonstrations and public entertainment events; court and airport security; security services provided for VIP’s, other individuals and groups within the community. It also involves the deployment of staff overseas for purposes agreed between the New Zealand Government, United Nations, international agencies or countries. It includes capability training to meet the requirements of deployment and the provision of any additional training required to meet any special or higher operation demand levels than anticipated.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

Output 9.1 – Maintenance of Order at Demonstrations

This output covers operational duties focused on the maintenance of public order and preventing breaches of the peace at demonstrations.

OUTCOME

Maintain public order

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
30,368 ³⁰	6,000 to 8,000 person days.	676
Quality		
1	Less than 5 complaints upheld relating to Police activity at demonstrations.	Nil

Output 9.2 – Maintenance of Order at Public Events

This output covers Police pre planned delivery of services such as crowd control, dealing with lost children, public relations etc., at events.

OUTCOME

Provision of a safe environment

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
1,033	2,000 to 3,500 person days.	6,533

30 The 1999/2000 figure is exceptionally high due to APEC and visits of overseas heads of state.

<i>Outturn</i> 1999/2000	<i>Standard</i>	<i>Actual Delivery</i> 2000/2001
-----------------------------	-----------------	-------------------------------------

Quality

2	Less than 5 complaints upheld relating to Police activity at public events.	3
---	---	---

Output 9.3 – Personal Security Operations

This output covers security services provided for VIPs, diplomat protection security and witness protection services.

OUTCOME

Protection of life and property of individuals

PERFORMANCE MEASURES

<i>Outturn</i> 1999/2000	<i>Standard</i>	<i>Actual Delivery</i> 2000/2001
-----------------------------	-----------------	-------------------------------------

Quantity

13,156	8,000 to 10,000 personal security operation officer days.	7,578
--------	---	-------

Quality

1	Less than 2 preventable incidents.	Nil
---	------------------------------------	-----

Output 9.4 – Airport Security

This output covers the services provided, as required by international agreement, to attend all international flight movements with a minimum of two officers, at terminals declared international airports.

OUTCOME

Prevention of crime, enhanced public safety

PERFORMANCE MEASURES

<i>Outturn</i> 1999/2000	<i>Standard</i>	<i>Actual Delivery</i> 2000/2001
-----------------------------	-----------------	-------------------------------------

Quantity

40,581	36,000 international flight movements. ³¹	45,556
--------	--	--------

Quality

86%	100% of respondents to a airport controlling authorities survey are satisfied with police services.	83%
-----	---	-----

³¹ International Airports - Auckland, Hamilton, Wellington, Palmerston North, Christchurch, Dunedin, Queenstown.

Output 9.5 – Court Security

This output covers the services providing security as required. It covers security for all Court staff, witnesses and accused persons.

OUTCOME

Provision of a safe environment

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
1,346	2,000 to 2,500 person days.	1,465
Quality		
Deferred	At least 83% of respondents to a Court Managers' survey are satisfied with police services.	77%

Output 9.6 - Staff Deployment Overseas ³²

This output covers the requirements of training and deployment of staff overseas.

OUTCOME

Increased security in area of deployment

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
-	Number of person days deployed.	4,723
-	Number of training days to meet deployment requirements.	357
Quality		
-	Complete training to standards agreed.	100%
-	The quality of staff deployments will be measured by:	100%
	- evaluation reports from authorities requesting the assistance	
	- evaluation reports from officer in charge of deployment	
	- evaluation of senior officers visiting staff.	

32 This is a new output and new measures for 2000/2001.

Output Class Statement: Public and Personal Security for the Year Ended 30 June 2001

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
25,421	Revenue Crown	11,802	19,909	69
44	Revenue Departments	53	23	-57
179	Revenue Other	125	42	66
32,493	Total Expenses	11,980	12,815	7
(6,849)	Net surplus (deficit)	-	7,159	
15,603	Output 9.1	5,076	441	-91
527	Output 9.2	1,182	3,638	208
13,789	Output 9.3	3,073	3,931	28
1,882	Output 9.4	1,119	1,784	59
692	Output 9.5	420	754	79
-	Output 9.6	1,110	2,267	104
32,493	Subtotal Output Class	11,980	12,815	7
3,205	GST	1,497	2,497	67
35,698	Total Output Class	13,477	15,312	14

OUTPUT CLASS TEN – Vetting and Firearms Licensing

OUTPUT CLASS DESCRIPTION

This output class includes the administrative services provided for the issuing of licences and vetting of applications for passports and licences issued by other agencies. It also involves the issue of licences pursuant to the Arms Act 1983 and Regulations and provides services relating to the inspection of records and premises of arms dealers.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

Output 10.1 Vetting Applications

This output covers the services provided for the vetting of applications for passports and licences issued by other agencies, for example liquor, private investigator, security guard and motor vehicle licensing.

OUTCOME

Increase public safety

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
	Quantity	
295,393	190,000 to 210,000 vetting services provided.	269,249
	Quality	
Nil	Less than 5 complaints upheld for unlawful processing of vetting applications.	Nil
	Timeliness	
99%	At least 95% of vetting applications processed within 30 days.	99%
	Costs	
-	\$16.31 per document GST exclusive ³³	\$12.11

33 New measure for 2000/2001. More vetting services were provided than anticipated resulting in efficiency gain.

Output 10.2 – Firearms Licensing

This output covers the services provided for the issuing, enforcement and revocation of licences pursuant to the arms legislation.

OUTCOME

Safe, lawful use of firearms

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
19,319	40,000 to 45,000 licence applications.	8,294 ³⁴
Quality		
84%	100% of pistol clubs and members are inspected as required by the arms legislation.	100%
97%	100% of dealer premises annually inspected for security and arms legislation compliance.	100%
100%	100% of firearms licence applications lawfully processed.	100%
Timeliness		
57%	At least 80% of licences processed within 30 working days.	58%
Costs		
-	\$97.06 per licence issued GST exclusive	- ³⁵

34 The years leading up to 2000/01 included the relicensing of persons holding firearms licences. The figure for 2000/01 is for new licence applications only. In 2000/01 relicensing commences for the holders of the 10 year licenses.

35 This measure is still under development. Police systems are being adapted to report costs associated with the issue of firearm licences only and not other activities within the output such as dealing with surrendered firearms.

Output Class Statement: Vetting and Firearms Licensing for the Year Ended 30 June 2001

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
5,025	Revenue Crown	6,452	7,494	16
12	Revenue Departments	19	104	447
2,080	Revenue Other	411	1,605	291
7,494	Total Expenses	6,882	7,421	8
(377)	Net surplus (deficit)	-	1,782	
3,298	Output 10.1	3,025	3,261	8
4,196	Output 10.2	3,857	4,160	8
7,494	Subtotal Output Class	6,882	7,421	8
890	GST	860	1,150	34
8,384	Total Output Class	7,742	8,571	11

OUTPUT CLASS ELEVEN - Lost and Found Property

OUTPUT CLASS DESCRIPTION

This output class includes services surrounding the receipt, storage and appropriate disposal of found property and the recording of lost property reports.

OUTPUT TO BE PURCHASED WITHIN THIS CLASS

Output 11.1 – Lost and Found Property

This output covers involves services surrounding the receipt, storage and appropriate disposal of found property and the recording of lost property reports.

OUTCOME

Increased property security

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
55,408	56,000 to 58,800 found property reports.	56,266
50,385	45,000 to 47,300 lost reports taken.	53,782
Quality		
Found property lawfully disposed of:		
70%	- 90% within 6 months	65%
98%	- 100% within 10 months.	94%

Output Class Statement: Lost and Found Property for the Year Ended 30 June 2001

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
3,469	Revenue Crown	3,537	3,599	2
3	Revenue Departments	7	3	-57
19	Revenue Other	17	14	-18
3,469	Total Expenses	3,561	3,950	11
22	Net surplus (deficit)	-	(334)	
3,469	Output 11.1	3,561	3,950	11
3,469	Subtotal Output Class	3,561	3,950	2
436	GST	445	452	2
3,905	Total Output Class	4,006	4,402	10

OUTPUT CLASS TWELVE – Community Traffic Safety Services

OUTPUT CLASS DESCRIPTION

The delivery of community projects as agreed between Police and local authorities and specific community groups with an emphasis on a joint police/ community problem-solving approach to road safety problems. It also involves the delivery of school road safety education services.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

Output 12.1 – School Road Safety Education

This output covers Youth Education Services through formal school visits to educate children on proactive and preventative road safety programmes aimed at keeping children safe and the provision of training and supervision of school traffic patrols. Also included is the development and maintenance of new Police road safety education programmes.

OUTCOME

Reduction of road trauma amongst children and young persons

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
	Quantity	
-	100% of primary and secondary schools contacted by Police road safety education officers regarding programmes available. ³⁶	93%
-	100% of schools with road safety patrols visited. ³⁶	98%
8,233	7,680 person days.	8,038
39,393 ³⁷	26,000 classroom sessions. ³⁸	38,292
-	Review and update of school “Road Safety” education packages.	Completed

³⁶ New measure for 2000/01.

³⁷ A classroom session is defined as each 1/2 hour of time spent in a classroom.

³⁸ Programmes delivered include: Dare to Drive to Survive, Stepping Out, Riding By, Safe Wheels, Out and About.

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quality		
Next audit programmed July 2001	Quality assurance for School Road Safety Education delivery established by qualified external audit. With a result equal to or better than 1999/2000.	Audit programme now scheduled for November 2001
Timeliness		
Package published in two parts. Part one published during 1999/2000. Part two will be published during 2000/2001	Road Safety education packages delivered according to work programme.	Completed

Output 12.2 – Traffic Community Services

This output includes community consultation, community projects and local campaigns to develop joint proactive police/community solutions to road safety issues.

OUTCOME

Increased community capability in reducing road trauma

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quality		
5,892	6,030 person days.	5,671
90 projects completed, 7 partially completed, 14 not delivered	101 approved community projects supported.	92 completed, 7 partially completed, 2 not delivered
Quality		
Percentage of local authorities responding to an annual survey co-ordinated by the Land Transport Safety Authority (LTSA) whose satisfaction reached the following levels:		

G.6

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
51%	(a) 60% satisfied with Police consultation processes relating to delivery of traffic community services in their area; and	50%
59%	(b) 65% satisfied that targeted issues have been satisfactorily addressed.	58%
76%	60% of Road Safety Coordinators responding to an annual survey co-ordinated by the LTSA are satisfied with Police support for community projects in their area, including timeliness of support provided.	83%

Output Class Statement: Community Traffic Safety
Services for the Year Ended 30 June 2001

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
6,749	Revenue Crown	7,601	8,099	7
6	Revenue Departments	25	6	-76
36	Revenue Other	60	26	-57
6,983	Total Expenses	7,686	7,494	-2
(192)	Net surplus (deficit)	-	637	
4,070	Output 12.1	4,186	4,123	-2
2,913	Output 12.2	3,500	3,371	-4
6,983	Subtotal Output Class	7,686	7,494	-2
849	GST	961	1,016	6
7,832	Total Output Class	8,647	8,510	-2

OUTPUT CLASS THIRTEEN - Traffic Management Services

OUTPUT CLASS DESCRIPTION

This output class includes the provision of services directed towards the management of traffic. It covers peak holiday periods, and at times of other traffic congestion, such as peak commuter traffic hours in metropolitan and provincial areas and management of traffic flows at major public and sporting events, the attendance at other traffic-related incidents, emergencies and disasters. It also provides for the attendance at and investigation of crashes.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

Output 13.1 - Management of Traffic Flows and Attendance at Traffic Emergencies

This output covers commuter traffic flows, holiday traffic flows, and the management of traffic flows at major public and sporting events. It also covers congestion arising from vehicle breakdowns and failures of traffic control devices and the maintenance of traffic movements in situations such as oil spills and other pollution on roads where additional risk to road safety is caused by unanticipated events or incidents.

OUTCOME

Maintenance of safe and efficient traffic flows

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
51,496	54,000 to 57,000 traffic emergencies.	51,068
502	502 peak traffic flow working days	502
22	22 peak traffic flow on statutory and anniversary days.	22
4,262	3,040 person days at events.	2,157 ³⁹
Quality		
86% Satisfaction with Police service delivery and 54% ⁴⁰ satisfied with resolution procedures	At least 85% of local authorities, Transit NZ, Ambulance and Fire Service responding to an annual survey co-ordinated by the LTSA who are satisfied with Police emergency handling capability, response to, and resolution of, issues which have arisen from incidents or emergencies in their area.	86% Satisfaction with Police service delivery and 58% satisfied with resolution procedures

³⁹ Demand driven.

⁴⁰ Revised percentage.

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
83%	100% of action plans for significant events developed in consultation with local authorities and events organisers. Percentage of local authorities responding to an annual survey co-ordinated by the LTSA whose satisfaction reached, or exceeds the following levels:	100%
86%	(a) 85% satisfied with Police cooperation and coordination of road closure associated with events in their area; and	82%
85%	(b) 65% satisfied with contingency plans to resolve events-related problems.	80%
Nil	Planned Police operations provide sufficient resources to deal with anticipated problems at events to ensure less than two preventable incidents.	Nil
92%	100% of traffic flow supervision delivered in accordance with action/ management plans. Percentage of local authorities and Transit NZ responding to an annual survey co-ordinated by the LTSA whose satisfaction reached or exceed the following levels:	100%
46%	(a) 55% satisfied with Police consultation processes in the development of Action/ Management Plans relating to the delivery of traffic flow supervision; and	46%

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
44%	(b) 50% satisfied that targeted issues have been addressed.	50%
-	Less than 5 complaints upheld against the Police relating to attendance at traffic emergencies and disasters. ⁴¹	2
100%	100% of emergency plans are annually updated.	93%

Output 13.2 Crash Attendance and Investigation

This output covers the attendance at the scene of the crash, investigation and follow up enquiries to prosecution stage including the completion of traffic crash reports.

OUTCOME

Safe and effective emergency procedures at crash sites
Reduction in road trauma

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
40,249	30,000 to 45,000 crashes attended and reported.	Fatal 401 Injury 8,277 Non injury 29,825 Total 38,503
Quality		
100%	100% of fatal crashes investigated by appropriately trained Police officers.	100%
100%	100% of vehicles involved in fatal crashes will be inspected by appropriately trained vehicle inspectors.	100%
86%	At least 85% of respondents to a Ambulance and Fire Service districts survey who are satisfied with police methods and cooperation with other emergency services at crash sites, with particular reference to providing a safe environment for them in which to save and preserve life.	86%

41 New measure for 2000/2001.

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
81%	At least 80% of respondents to a Coroners' survey are satisfied with standards of police investigations into fatal crashes in their areas for which they hold inquests (biennial survey).	Next survey 2001/2002
-	Less than 5 complaints upheld against Police relating to attendance at crashes. ⁴²	Nil
Timeliness		
85.4% recorded by LTSA	100% of the time LTSA advised of all fatal crashes within 24 hours of the crash.	81.8% recorded by LTSA
32.5% within 3 days and 73% within 7 days recorded by LTSA	100% of crash report (POL 550) sent to LTSA within 3 working days of each fatal crash.	36.7% within 3 days and 81.3% within 7 days recorded by LTSA
77.8% for fatal crash reports and 87.4% for injury reports recorded by LTSA	100% of traffic crash report (POL 565) for injury and fatal crashes sent to LTSA within 7 days of the end of the inquiry, or no later than eight weeks after the crash, whichever is the earlier.	70.5% for fatal crash reports and 86.6% for injury reports recorded by LTSA

⁴² New measure for 2000/2001.

Output Class Statement: Traffic Management Services for the Year Ended 30 June 2001

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
25,949	Revenue Crown	25,848	22,793	-12
24	Revenue Departments	51	18	-65
385	Revenue Other	238	379	59
25,950	Total Expenses	26,137	26,825	3
408	Net surplus (deficit)	-	(3,635)	
6,328	Output 13.1	7,743	5,351	-31
19,622	Output 13.2	18,394	21,474	17
25,950	Subtotal Output Class	26,137	26,825	3
3,295	GST	3,267	2,899	-11
29,245	Total Output Class	29,404	29,724	1

OUTPUT CLASS FOURTEEN - Strategic Traffic Safety Delivery

OUTPUT CLASS DESCRIPTION

This output class includes the delivery of traffic services and programmes directed towards the enforcement of the road code and traffic laws, unsafe driver behaviour and unsafe vehicles, with particular emphasis on the detection and deterrence of:

- drunk drivers
- drivers exceeding the speed limits
- vehicle occupiers not wearing seat restraints
- commercial vehicle operators, and
- drivers breaching rules and regulations governing the safe operation of their vehicles.

Traffic patrols will be delivered through a combination of dedicated traffic safety branch, including a newly establish Highway Patrols and generalist staff employing operating principles of matching patrol activity to road safety risk profiles for each community of interest.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

Output 14.1 - Drinking or Drugged Driver Control

This output covers the detection and deterrence of drink or drug drive offending through Compulsory Breath Tests (CBT) and Mobile Breath Tests (MBT) activities and traffic monitoring. It also covers special campaigns directed at drink or drug drivers. The services provided cover matters that require a continued response after the initial call or police activity through to the preparation of files for resolution.

OUTCOME

Contribute to the National Road Safety Plan's 2001 targets by achieving in 2000/2001:

- *a reduction in the proportion of deceased drivers over the legal alcohol limit at the time of the crash to 25% or less;*
- *a 20% reduction in the proportion of drivers checked between 10.00pm and 2.00am who are over the legal limit, as measured by the annual LTSA Roadside Alcohol Survey;*
- *a reduction in casualties of road crashes to no more than 430 killed and no more than 5,300 people injured and admitted to hospital by June 2001;*

In addition this output contributes to:

- *a reduction in the Northland, North Shore/Waitakere, Auckland, Counties/Manukau, Waikato, Central, Wellington and Canterbury Police Districts drink drive offending rates, as measured by tests conducted and offences detected;*
- *a reduction in alcohol related road crashes at district and national levels from the previous years.*

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
100%	2 national breath test operations in each Police district and a	100%
92%	minimum of 3 local compulsory breath test operations in each Police district.	100%
1,137,877	1.4 to 1.6 million CBTs.	1,535,802
644,958	370,000 to 410,000 MBTs.	680,058
25,136	26,000 to 30,000 drink drive traffic offence notices.	26,129
	Six Enhanced Alcohol CBT Projects to be delivered targeted in accordance with good practice guidelines ⁴³	
	- Northland District 9,000 hours	7,799
-	- Northland & Auckland Districts 50,000 hours	63,620
38,873	- Waikato District 24,000 hours	24,108
5,433	- Wellington District 18,000 hours	18,316
Specific CBT hours not available	- Central District 24,000 hours	11,803
-	- Canterbury District 24,000 hours.	19,814
11,575		
Quality		
83%	100% of drinking or drugged driver control activity delivered in accordance with Risk Targeted Patrol Plans.	75% ⁴⁴

⁴³ Most areas had an increase in CBT hours over 1999/00 requirements.

⁴⁴ In three districts not all Police areas had fully functioning Risk Targeted Patrol Plans.

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
	Percentage of local authorities responding to an annual survey co-ordinated by the LTSA whose satisfaction levels reached, or exceeds the following levels:	
66%	(a) 70% satisfied with Police consultation processes in the development of risk targeted patrol plans relating to delivery of drink or drugged driver control, and:	62%
72%	(b) 80% satisfied that targeted issues have been addressed; and	67%
55%	(c) with the level of information (including reporting on crashes) provided with a result equal to or better than 1999/2000.	62%
49%	At least 52% of respondents to an annual LTSA survey who believe there is a high probability of being stopped and tested at CBT checkpoints.	51%

Output 14.2 – Speed Control

This output covers the detection and deterrence of speed offending through traffic monitoring and the use of speed detection apparatus. It also includes special campaigns directed at speeding drivers. The services provided cover matters that require a continued response after the initial call or police activity through to the preparation of files for resolution.

OUTCOME

Contribute to the National Road Safety Plan’s 2001 targets by achieving in 2000/2001:

- a reduction in the mean rural speed to no greater than 102.1 km/hr;
- a reduction of the 85th percentile rural speed to no greater than 110 km/hr;
- no more than 16 percent of rural drivers travelling faster than 110 km/h;
- a reduction in casualties of road crashes to no more than 430 killed and no more than 5,300 people injured and admitted to hospital by June 2001

Additional results sought:

- a reduction in the number of speed-related fatal and injury road crashes; and
- a narrower spread of rural speeds.

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
100%	1 national speed campaign in each Police district and a	100%
100%	minimum of 5 local speed campaigns in each Police district.	100%
124,170	110,000 to 130,000 Traffic Offence Notices (TONs) and Infringement Offence Notices (IONs) issued from speed enforcement activities.	176,684 ⁴⁵
Quality		
83%	100% of Speed Control delivered in accordance with Risk Targeted Patrol Plans.	75% ⁴⁶
41%	At least 45% of respondents to an annual LTSA survey who believe there is a high probability of detection of speed.	46% and 63% by camera
	Percentage of local authorities responding to an annual survey co-ordinated by the LTSA whose satisfaction reached, or exceeds, the following levels:	
58%	(a) 55% are satisfied with Police consultation process in the development of Risk Targeted Patrol Plans relating to the delivery of speed control;	63%
50%	(b) 60% satisfied that targeted issues have been addressed; and	60%
55%	(c) with the level of information (including reporting on crashes) provided with a result equal to or better than 1999/2000.	62%

Output 14.3 – Traffic Camera Operations

This output covers the detection and deterrence of speed offending through the use of traffic cameras. The services provided cover matters that require a continued response after the initial call or police activity through to the preparation of files for resolution.

45 Increase due to the introduction of the Highway Patrol and the 10km speed tolerance.
46 In three districts not all Police areas had fully functioning Risk Targeted Patrol Plans.

OUTCOME

Contribute to the National Road Safety Plan’s 2001 targets by achieving in 2000/2001:

- a reduction in the mean rural speed to no greater than 102.1 km/hr;
- a reduction of the 85th percentile rural speed to no greater than 110 km/h;
- no more than 16 percent of rural drivers travelling faster than 110 km/h;
- a reduction in casualties of road crashes to no more than 430 killed and no more than 5,300 people injured and admitted to hospital by June 2001.

Additional results sought:

- a reduction in the number of speed-related fatal and injury road crashes a narrower spread of rural speeds.

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
73,391	74,000 traffic camera operation hours.	72,899
441,408	515,000 to 610,000 notices issued from camera activities.	523,362 ⁴⁷
Timeliness		
Percentage of speed offence notices issued no later than:		
97.6%	- 95%, within 14 days of the traffic camera photograph being taken; and	99%
100%	- 100%, within 30 days of the traffic camera photograph being taken.	100%

Output 14.4 – Restraint Device Control

This output covers the monitoring and enforcement of legislation covering the wearing of restraints in front and rear of a vehicle. It also covers special campaigns directed at the use of restraints. The services provided cover matters that require a continued response after the initial call or police activity through to the preparation of files for resolution.

OUTCOME

Contribute to the National Road Safety Plan’s 2001 targets, by achieving in 2000/2001:

- an increase in front seat restraint wearing rate to 98%;
- an increase in rear seat restraint wearing rate to 89%;

⁴⁷ Increase reflects the introduction of the 10km speed tolerance.

- an increase in children restrained 0 – 14 years to 97%;
- an increase in children restrained 0 – 4 years to 97%; and
- a reduction in casualties of road crashes to no more than 430 killed and no more than 5,300 people injured and admitted to hospital by June 2001.

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quantity		
28,046	50,000 to 60,000 infringements issued. ⁴⁸	33,077
100%	1 national restraint campaign in each Police district and a	100%
100%	minimum of 4 local restraint campaigns in each Police district.	100%
Quality		
83%	100% of restraint control delivered in accordance with Risk Targeted Patrol Plans.	75% ⁴⁹
29%	At least 27% of respondents to an annual LTSA survey who believe there is a high probability of being stopped by Police for non- compliance with front and rear restraint requirements.	28%
	Percentage of local authorities responding to an annual survey co-ordinated by the LTSA whose satisfaction reached, or exceeds:	
53%	(a) 55% are satisfied with Police consultation process in the development of Risk Targeted Patrol Plans relating to the delivery of restraint device control;	53%
61%	(b) 60% are satisfied that targeted issues have been addressed; and	58%
55%	(c) with the level of information (including reporting on crashes) provided with a result equal to or better than 1999/2000.	62%

⁴⁸ Estimated demand was increased for the introduction of Highway Patrols.

⁴⁹ In three districts not all Police areas had fully functioning Risk Targeted Patrol Plans.

Output 14.5 - Visible Road Safety Enforcement

This output provides an enforcement presence on New Zealand’s roads and is targeted at identified local road problems which ensures that drivers are reminded of their responsibility to comply with traffic laws for safety of themselves and others. It also includes bicycle safety. The services provided cover matters that require a continued response after the initial call or police activity through to the preparation of files for resolution.

OUTCOME

- Contribute to the National Road Safety Plan’s 2001 targets by, achieving in 2000/2001:
- a reduction in casualties of road crashes to no more than 430 killed and no more than 5,300 people injured and admitted to hospital, by June 2001; and
 - an increase in the wearing of bicycle helmets to 98%.

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
65,281	47,300 person days delivered.	53,456
18,846	27,000 to 30,000 Traffic Offence and Infringement Offence Notices issued (excludes tickets captured under other outputs).	19,357
Quality		
83%	100% of visible road safety enforcement delivered in accordance with Risk Target Patrol Plans.	75% ⁵⁰
26%	At least 26% of respondents to an annual LTSA survey who believe there is a high probability of being stopped by Police for non compliance with selected aspects of the road code and traffic laws.	27%
	Percentage of local authorities responding to an annual survey co-ordinated by the LTSA whose satisfaction reached or exceeds, the following levels:	
57%	(a) 50% are satisfied with Police consultation process in the	56%

50 In three districts not all Police areas had fully functioning Risk Targeted Patrol Plans.

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
	development of risk targeted patrol plans relating to the delivery of visible road safety enforcement;	
46%	(b) 55% satisfied that targeted issues have been addressed; and	58%
55%	(c) with the level of information (including reporting on crashes) provided with a result equal to or better than 1999/2000.	62%
-	Accident promoting infringement and offences notices issued should be not less than 68% of all Infringement and offence notices issued (excludes speed cameras). ⁵¹	54.1%

Output 14.6 - Commercial Vehicle Investigation and Road User Charge Enforcement

This output covers the monitoring of commercial vehicle traffic and the enforcement of legislation including transport licensing, vehicle fitness, load security and the safe carriage of hazardous substances, driving hours and log books, and compliance with the Road User Charges Act 1977. It also covers the checking of certified pilots. The services provided cover matters that require a continued response after the initial call or police activity through to the preparation of files for resolution.

OUTCOME

- a reduction in the number of crashes where truck driver was at fault;
- a reduction in the rate of Road User Charges (RUC) offending by 10% by 30 June 2001, as measured by the number of offences detected as a proportion of vehicles stopped;
- a significant improvement in RUC compliance rates for heavy motor vehicles (HMTVs) as measured by surveys;
- an improvement in the ratio of road user charges offences detected by CVIU, compared with the number of vehicles stopped, to 1:25.

⁵¹ New measure for 2000/2001, this is at a lower level than that of the Highway Patrol output as the HP activity is focussing primarily on accident promoting offences whereas this output relates to general traffic enforcement.

PERFORMANCE MEASURES

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quantity		
	Number of commercial vehicles stopped by CVIU (where each heavy motor vehicle component counts as one vehicle);	
145,905	(a) 120,000 to 140,000 at Transit NZ weigh bridges; and	108,710
70,052	(b) 40,000 to 60,000 at road side.	65,868
26,438	27,000 to 33,000 commercial vehicle offences detected.	27,046
Quality		
75%	Risk assessment procedures in place weigh bridges, at Rotokawa, Turangi, Ohakea, Plimmerton and Glasnevin, so that they are operated at such times of each day of service, as identified by Transit NZ, as to ensure not less than 75% of commercial vehicles passing the sites are stopped.	60%
An average of 16 hours per day for at least 200 days	A combined average of 12 hours in any 24 hour period, 180 days of service per annum service delivered by CVIU at Nielson Street, Stanley Street, and Drury weigh bridges.	An average of 8 hours per day for 161 days ⁵²
An average of 12 hours for 300 days and 8 hours for 40 days	An average of 12 hours in any 24 hour period, 340 days of service per annum delivered by CVIU at the Rotokawa weigh bridge.	An average of 5 hours per day for 289 days and 3 to 5 hours for 40 days ⁵²
An average of 14 hours per day for 352 days at Ohakea and 8.2 hours for 248 days at Plimmerton	An average of 12 hours in any 24 hour period, 350 days of service per annum delivered by CVIU at Plimmerton and Ohakea weigh bridges.	An average of 8.5 hours for 254 days at Plimmerton and 11.1 hours for 318 days at Ohakea ⁵²
An average of 8 hours for 325 days	An average of 8 hours in any 24 hour period, 340 days of service per annum delivered by CVIU at the Glasnevin weigh bridge.	An average of 7 hours for 330 days ⁵²

⁵² Staff hours were reduced at weigh bridges from last year in favour of executing more targeted stops by mobile patrols.

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
An average of 4 hours for 90 days and 6 hours for 200 days	An average of 4 hours in any 24 hour period, 180 days of service per annum delivered by CVIU at the Turangi weigh bridge.	An average of 3 hours for 181 days ⁵²
Not achieved	100% of commercial vehicles stopped at Transit NZ weigh bridges are checked for compliance with Road User Charges (RUC).	100%

Output 14.7 State Highway Patrol ⁵³

This output covers the high visibility of Police on state highways, through a dedicated Highway Patrol Group (HPG). The HPG will be targeting impaired driving, speed, restraints and accident promoting offences on roads that carry the highest concentration of social cost.

OUTCOME

Reduced road trauma on state highways.

<i>Outturn 1999/2000</i>	<i>Standard</i>	<i>Actual Delivery 2000/2001</i>
Quantity		
-	13,750 person days of patrol activity.	9,918 ⁵⁴
Quality		
-	A minimum of 3 contacts by Highway Patrol (HP) staff per on road hour.	3.05
-	Accident promoting infringement and offences notices issued should be not less than 78% of all Infringement and offence notices issued (excludes speed cameras).	87%
-	Not less than 66% of HP staff to be deployed on defined public holidays.	85.6%
-	100% of HP activities will be co-ordinated and targeted to risk through formally approved traffic information gathering and intelligence dissemination units.	100%

53 This is a new output and new measures for 2000/2001.
54 Highway Patrol rollout still in progress and delivery slightly less than predicted.

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Timeliness		
-	Implement of HP to the following stipulated levels – - 80 staff by 31 January 2001 - 60 staff by 28 February 2001 - 40 staff by 31 March 2001; giving a total 180 of staff by 30 June 2001.	164 staff by 30 June 2001 ⁵⁵

Output 14.8 Building Strategic Enforcement Capability ⁵⁶

This output contributes to and increased an enhanced police strategic capability, though:

- the development of a three year NZ Police road safety strategy;
- the provision of timely intelligence reports to officers engaged in strategic traffic enforcement with appropriate feedback mechanisms;
- provision of NZ Police Commanders and Managers with appropriate peer support;
- the development of key areas of operational policy and practice;
- provision of training and peer support opportunities to road safety specialists; and
- establishment of specialist review and development for crash reconstruction.

OUTCOME

Contributes to reduced road trauma.

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
-	8 key programmes delivered.	6 programmes delivered ⁵⁷
Quality		
-	100% of key deliverables of the work programmes peer reviewed and approved.	75%
Timeliness		
-	100% of key deliverables of the programme completed with the specified timeframes.	75%

55 Recruitment to Highway Patrol groups was slightly behind schedule. The full complement of 225 is scheduled to be operating by 31 December 2001.
56 This is a new output and new measures for 2000/2001.
57 See accompanying schedule.

WORK PROGRAMME

DELIVERABLE	DUE DATE	DATE COMPLETED
The production of a NZ Road Safety Strategy that optimises police resource usage in delivering the Police component of the NZRSP and ensures coordination with the LTSA advertising campaigns.	31 December 2000	30 June 2001. To be published
Review operational policies and update Traffic Constables' Manual	31 December 2000	1 December 2001
Develop and implement a new costing system for determining the full costs of NZ Police NZRSP outputs.	31 March 2001, with a progress report by November 2000	Deferred to 30 September 2001 for further consultation
Intelligence system introduced in all districts for targeting dedicated traffic resources to risk.	30 June 2001	30 June 2001
Co-ordination, at a national level, of the activities of the Highway Patrol Group.	On going	On going
Improvement in the Traffic Crash Reports reporting rate.	On going	On going
Develop and deliver training programme to dedicated traffic staff.	On going	On going
Development of a programme for the delivery of best practice traffic safety services.	On going	On going

Output Class Statement: Strategic Traffic Safety Delivery for the Year Ended 30 June 2001

Actual 1999/ 2000		Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
112,230	Revenue Crown	120,283	127,541	6
99	Revenue Departments	269	100	-63
594	Revenue Other	639	419	-34
116,722	Total Expenses	121,191	119,553	-1
(3,799)	Net surplus (deficit)	-	8,507	
32,934	Output 14.1	33,267	33,402	0
22,986	Output 14.2	19,427	21,117	9
12,098	Output 14.3	15,666	12,167	-22
4,985	Output 14.4	4,504	7,324	63
34,707	Output 14.5	27,429	29,522	8
9,012	Output 14.6	8,484	8,761	3
-	Output 14.7	10,240	5,806	-43
-	Output 14.8	2,174	1,454	-33
116,722	Subtotal Output Class	121,191	119,553	-1
14,115	GST	15,149	16,008	6
130,837	Total Output Class	136,340	135,561	-1

OUTPUT CLASS FIFTEEN - Traffic Prosecution Services and the Enforcement of Court Orders

OUTPUT CLASS DESCRIPTION

This output class includes the prosecution of offences against the Transport Act 1962 and Land Transport Act 1998 and traffic regulations within the open court, the processing and serving of traffic summonses and warrants, and the management of traffic offence notices.

OUTPUTS TO BE PURCHASED WITHIN THIS CLASS

Output 15.1 – Traffic Prosecution Services

This output deals with the processing and serving of traffic summonses and warrants, the management of traffic offence notices and the prosecution of offences against the Transport Act 1962 and traffic regulations in the open court.

OUTCOME

A reduction in road trauma

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
Quantity		
71,460	80,000 to 80,500 traffic prosecutions.	78,168
1,018,495	1,250,000 to 1,375,000 infringement notices.	1,106,087
72,105	122,000 to 129,000 traffic offence notices.	72,321
Quality		
100%	A prima facie case established for 99% of informations laid.	100%
83%	At least 85% of respondents to a District Court Judges biennial survey who are satisfied with police traffic prosecution services.	Next survey 2001/2002
Timeliness		
92%	100% of Victim Impact Statements presented in Court no older than 28 days.	100%
100%	98% of hearings to proceed on the date agreed between the Police and Court.	100%

Output 15.2 – Execution of Traffic Court Summonses, Arrest or Fines Warrants

This output covers the delivery of services which have been authorised by the issue of a notice, instruction, order or warrant from a legislated authority. It includes the execution of warrants to arrest and fines warrants, and other warrants as required and the serving of summonses and other minor offence notices generated under the Transport Act 1962 and the Land Transport Act 1968.

OUTCOME

Increased personal safety and property security

PERFORMANCE MEASURES

Outturn 1999/2000	Standard	Actual Delivery 2000/2001
	Quantity	
19,887	30,000 to 40,000 Court documents served and executed.	20,496
	Quality	
Nil	Nil complaints upheld relating to the execution of documents.	1
	Cost	
\$51.12	\$55 per document executed or served GST exclusive	\$48.57

Output Class Statement: Traffic Prosecution Services and the Enforcement of Court Orders for the Year Ended 30 June 2001

	Actual 1999/ 2000	Budget Supplementary Adjusted \$(000)	Actual 2000/2001 \$(000)	% Variance to Actual Budget
Revenue				
8,895	Revenue Crown	11,274	6,608	-41
2	Revenue Departments	11	5	-55
19	Revenue Other	25	46	84
4,451	Total Expenses	11,310	6,740	-40
4,465	Net surplus (deficit)	-	(81)	
3,865	Output 15.1	8,815	6,261	-29
586	Output 15.2	2,495	479	-81
4,451	Subtotal Output Class	11,310	6,740	-40
1,114	GST	1,414	832	-41
5,565	Total Output Class	12,724	7,572	-40