

**NEW ZEALAND POLICE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 30 JUNE 2000****STATEMENT OF RESPONSIBILITY**

In terms of sections 35 and 37 of the Public Finance Act 1989, I am responsible, as Chief Executive of New Zealand Police, for the preparation of the Police's financial statements and the judgements made in the process of producing those statements.

I have the responsibility of establishing and maintaining, and I have established and maintained, a system of internal control procedures that provide reasonable assurance as to the integrity and reliability of financial reporting.

The financial statements have allocated costs to output classes in accordance with the relevant Accounting Policy. I recognise that as is common with time recording systems an element of inherent risk remains that the timesheet data may contain errors. I am of the opinion that specific controls, policies and procedures have been instigated to minimise such risk. Further I am of the opinion that such errors would not have a material effect on the costs allocated to output classes.

In my opinion, these financial statements fairly reflect the financial position and operations of New Zealand Police for the year ended 30 June 2000.



R Robinson  
Commissioner of Police

29 September 2000

*Countersigned by:*



B Simpson  
General Manager Finance

## **STATEMENT OF OBJECTIVES AND SERVICE PERFORMANCE**

– FOR THE YEAR 1 JULY 1999 TO 30 JUNE 2000

### OUTPUT CLASS ONE - Policy Advice and Ministerial Servicing

#### ***Output Class Description***

This output class includes the purchase of policy outputs that involve the identification of problems and definitions, researching and monitoring of current practices, analysing options, writing, discussing and negotiating or issuing instructions about a policy issue. It also includes services to the Office of the Minister of Police such as responses to ministerial correspondence, answers to written questions in the House, speech drafts and other ministerial advice as well as advice or responses provided to other government agencies and departments.

#### ***Outputs to be purchased within this class***

#### Output 1.1 - Policy Advice

This output covers the provision of policy advice on policing and advice on proposed legislation affecting Police and within the criminal justice sector.

#### ***OUTCOME***

*Increased community safety and crime reduction*

#### ***PERFORMANCE MEASURES***

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
Programme met	At least 95% of policy advice to meet the agreed work programme between the Minister of Police and the Commissioner.	With the change of government the policy programme was incorporated in cross-sector initiatives. No agreed Police work programme in place.
23	25 legislative issues researched and commented on.	25
10	15 submissions to select committees.	6
<b>Quality</b>		
Drafts acceptable to Minister	At least 97% of first drafts accepted by the Minister.	Drafts acceptable to the Minister

Advice acceptable to Minister

Policy advice will be measured by:

- coverage of subject
- timeliness
- quality of individual papers including:
- purpose, logic
- accuracy
- options
- consultation
- practicality
- presentation

and will be assessed against acceptance criteria by the Minister of Police.

#### **Timeliness**

Policy advice timely

At least 95% of policy advice purchased will be delivered within the specified timeframes agreed with the Minister of Police.

#### **Costs**

#### **Daily Rate –**

\$515

GST exclusive \$585

\$512.73

1,373

1,600 chargeable days

1,178

### **Output 1.2 - Ministerial Support**

This output covers the services of the Ministerial Services Group as well as the researching and drafting of ministerial correspondence. It also covers both the provision of draft responses to written and oral questions from the House.

#### *OUTCOME*

*Increased community safety and crime reduction*

#### *PERFORMANCE MEASURES*

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
1,107	Process 1,100 to 1,300 ministerial correspondence.	364 for the period 1 January 2000 to 30 June 2000. Complete figures for 1 July 1999 to 31 December 1999 are not available.

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
932	Process 1,300 to 1,400 questions in the House.	625
	<b>Quality</b>	
Drafts acceptable to Minister	At least 97% of first drafts of ministerial correspondence acceptable to the Minister of Police.	Drafts acceptable to Minister
Drafts acceptable to Minister	At least 97% of answers to written and oral questions in the House to the satisfaction of the Minister of Police.	Drafts acceptable to Minister
	<b>Timeliness</b>	
	Percentage of ministerial drafts completed -	
26% within one month	- 97% within 20 working days of receipt	47.8%
36% within six weeks	- 100% within six weeks of receipt.	63.2% For the period 1 January to 30 June 2000.
Records not kept	100% of answers to written and oral questions in the House within the timeframes specified.	77.5% for the period 1 January to 30 June 2000
	<b>Costs</b>	
	<b>Daily Rate –</b>	
\$515	GST exclusive \$585	\$512.74
960	1,000 chargeable days.	903

### Output Class Statement: Policy Advice and Ministerial Support for Year Ending 30 June 2000

Actual 1998/99 \$(000)	Year Ending 30 June	Budget Supplementary Adjusted \$(000)	Actual 1999/00 \$(000)	% Variance Actual to Budget
<b>Revenue</b>				
1,136	Revenue Crown	963	937	-3
0	Revenue Departments	1	1	0
6	Revenue Other	3	5	67
1,201	<b>Total Expenses</b>	967	1,067	10
(59)	<b>Net Surplus (deficit)</b>	0	(124)	-
707	Output 1.1	653	604	-8
494	Output 1.2	314	463	47
1,201	<b>Subtotal Output Class</b>	967	1,067	10
143	<b>GST</b>	122	118	-3
1,344	<b>Total Output Class</b>	1,089	1,185	9

This is the same as old outputs 11.1 and 11.2

Supplementary Estimates	\$1,060,000
Section 5 Transfer	29,000
<b>Total Budget</b>	<b>1,089,000</b>

## OUTPUT CLASS TWO – Policing Support to the Community through Partnerships, Education, Crime Prevention and Youth Programmes

### ***Output Class Description***

This class of outputs involves the delivery of services within the community, which are designed to prevent crime. These services include crime prevention awareness and delivery of Police youth education services, co-ordinated crime prevention programmes, and Police programmes and strategies in partnership with community groups.

### ***Outputs to be purchased within this class***

#### **Output 2.1 Police Programmes and Strategies in Partnership with Community Groups**

This output covers the establishment of programmes and the pursuit of strategies in partnership with government agencies, local authorities and other community groups to address crime-related problems in the community. It also covers the provision of administrative and logistic support to community groups including Victim Support, Neighbourhood Support groups and community initiated patrols.

### ***OUTCOME***

*Increased community capability to respond to crime and unsafe behaviour*

### ***PERFORMANCE MEASURES***

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
67	67 Victim Support Groups.	67
17,702	17,000 neighbourhood, business and rural support groups actively supported by Police. <sup>1</sup>	18,891
65	62 Safer Community Councils.	64
-	215,000 to 220,000 referrals to Victim Support. <sup>2</sup>	124,350
		This figure does not include numbers from Christchurch City Area.

1 Support to neighbourhood groups includes significant assistance during the establishment of these groups until they are functioning, at which point support is in terms of information provision and attendance at meetings.

2 New measure 1999/2000.

Outturn 1998/99	Standard	Actual Delivery 1999/2000
3	<p><b>Quality</b></p> <p>100% of respondents to a community groups survey who are satisfied with police support. eg Victim Support, Women's Refuges.</p>	<p>83% of <i>Safer Community Councils</i> that responded were very satisfied or satisfied with levels of Police support.</p> <p>In addition 15% were neither satisfied nor dissatisfied.</p> <p>81% of <i>Victim Support Groups</i> that responded were very satisfied or satisfied with Police support. In addition 14% were neither satisfied nor dissatisfied.</p> <p>50% of <i>Women's Refuges</i> that responded were very satisfied or satisfied with overall Police services. In addition 20% were neither satisfied nor dissatisfied, and 57% of respondents were very satisfied or satisfied with Police Family Violence Co-ordinators. In addition 16% were neither satisfied nor dissatisfied.</p>

- 3 87.2% of Safer Community Councils were very satisfied or satisfied. In addition 3.6% were neither satisfied nor dissatisfied. 68.6% of Victim Support Groups were very satisfied or satisfied. In addition 23% were neither satisfied nor dissatisfied. 58.8% of Women's Refuges were very satisfied or satisfied. In addition 20.6% were neither satisfied nor dissatisfied. 50% were very satisfied or satisfied with Police Family Violence Coordinators and 15.6% were neither satisfied nor dissatisfied.

**Timeliness**

Percentage of referrals to  
Victim Support are made  
within:

Crisis intervention

22%	- 90% immediate.	20%
87%	- 100% within 24 hours of initial Police attendance to the victim.	82%
These results do not include the Christchurch City Area.		

**Output 2.2 – Provision of Crime Prevention Information,  
Education and Advice**

This output covers public awareness and officer/public contacts for community information purposes and crime prevention advice. It includes advice to the public or the business community, informal advice by telephone, general talks and media articles to promote awareness of individual or community safety and security issues.

*OUTCOME*

*Increased community capability to respond to crime and unsafe behaviour*

*PERFORMANCE MEASURES*

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
47,562	70,000 to 74,000 awareness and community information services provided. <sup>4</sup>	43,561
282	2,000 to 2,100 formal crime prevention talks given.	310
7,648 <sup>5</sup>	1,500 to 1,600 Official Information requests met	1,370 <sup>5</sup>

4 Not comparable with 1999/2000 estimate due to reporting changes.

5 Figures supplied by districts.



**Quality**

56%. In addition 34% were neither satisfied nor dissatisfied	Percentage of respondents to a public satisfaction survey are satisfied with the levels of information provided on community safety and security issues. With a result equal to or better than 1998/99.	50% of respondents were very satisfied or satisfied with the level of information provided. In addition 28% were neither satisfied nor dissatisfied.
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**Timeliness**

Complete Official Information requests within specified timeframes:

99.3%	- 90% within timeframes specified in the Act	92%
100%	- 100% within 6 weeks.	100%

**Output 2.3 Youth Crime Prevention Activities**

This output covers proactive youth crime prevention activities, targeted programmes and proactive programmes by officers dealing with youth at risk, either in police programmes or jointly with other agencies. Programmes are directed towards preventing youth involvement in crime, or towards ensuring that young persons who have offended do not reoffend after being involved in criminal acts. It does not include officers' time when dealing with actual criminal cases including juvenile offenders, this is covered in Output Class 5.

**OUTCOME**

*Reduced youth offending, especially repeat youth offending*

**PERFORMANCE MEASURES**

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
14	14 nationally directed Youth at Risk Programmes.	14
478	300 to 330 district initiated targeted youth crime projects, programmes or activities.	1,634

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
90	200 to 250 school talks (not Youth Education Service).	104
	<b>Quality</b>	
100%	100% of nationally directed crime prevention programmes developed, and implemented utilising auditable and recognised planning processes.	100%
External evaluation commenced July 1999	100% quality assurance of national directed programmes evaluated by independent audit, against objectives of programmes.	100% programmes evaluated against objectives of programme.
	<b>Timeliness</b>	
100%	100% of funded programmes running within the project timeframes.	100%

## Output 2.4 School Education Services

This output covers Youth Education Services through formal school visits to educate children on proactive ways of keeping themselves safe, simple crime prevention and drug resistance programmes. It also includes the development of new programmes.

### *OUTCOME*

*A reduction in crime victimisation and increased safety for children and young persons*

*PERFORMANCE MEASURES*

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
42,684	46,000 classroom session programmes delivered include – <ul style="list-style-type: none"> <li>- Dare to make a Choice</li> <li>- DARE Report</li> <li>-Tena Kowhira (Dare to make a Choice - Te Reo Māori)</li> <li>- DARE General</li> <li>- Primary Keeping Ourselves Safe</li> <li>- Secondary Keeping Ourselves Safe</li> <li>- Kia Kaha (Bullying)</li> <li>- Violence Prevention General</li> <li>- Other Crime Prevention Programmes.</li> </ul>	65,631 <sup>6</sup>
	<b>Quality</b>	
The YES curriculum worth has more potential for NZ youth if programmes were to be delivered in sequential and continuous manner intended in their design <sup>7</sup>	Quality assurance for Youth Education Services delivery established by qualified external audit, with a result equal to better than 1998/99.	<sup>8</sup> (Next audit programmed July 2001)
93.3% (1997/98)	At least 94% of respondents to a survey of teacher satisfaction in schools where programmes are delivered are satisfied with Police services.	Deferred due to the existing high levels of satisfaction.

<sup>6</sup> A classroom session is defined as each half-hour of time spent in the classroom.

<sup>7</sup> This comment is taken from full Education Review Office Report conducted in July 1999.

<sup>8</sup> See over.

## QUALITY ASSURANCE OF YOUTH EDUCATION SERVICE BY EDUCATION REVIEW OFFICE AUDIT

During 1999 the Education Review Office undertook an evaluation of the delivery of the Youth Education Service in the Wellington Police District (Wellington City, Hutt Valley, Wairarapa, Porirua). The findings of this review were presented to Police in September 1999 (Education Review Office, Report on the Police Youth Education Service, 1999).

A number of positive features of the Youth Education Service were identified in the report. These included:

- good quality of delivery by Police Education Officers;
- relationships between Police Education Officers and schools are conducive to programme effectiveness;
- both staff and students in schools place a high value on the Youth Education Service programmes being taught; and
- Police Education Officers demonstrate high levels of commitment to their work and goals of the Youth Education Service.

The report also noted some shortcomings in the Youth Education Service for Police to consider:

- training shortcomings;
- poor performance management of personnel and limited monitoring of output delivery in districts;
- difficulties providing services to secondary schools; and
- the need to adopt a more strategic rather than demand driven approach.

Training deficiencies are now being addressed by a proposal to outsource Youth Education Service training to an education provider.

Output Class Statement: Policing Support to the Community  
through Partnerships, Education, Crime Prevention and Youth  
Programmes for the Year Ending 30 June 2000

Actual 1998/99 \$(000)	Year Ending 30 June	Budget Supplementary Adjusted \$(000)	Actual 1999/00 \$(000)	% Variance Actual to Budget
<b>Revenue</b>				
	Revenue Crown	47,863	47,063	-2
	Revenue Departments	84	42	-50
	Revenue Other	201	260	29
	<b>Total Expenses</b>	48,148	48,820	1
	<b>Net Surplus (deficit)</b>	0	(1,455)	-
8,665	Output 2.1	7,696	7,611	-1
22,751	Output 2.2	20,476	19,865	-3
14,757	Output 2.3	11,404	14,626	28
7,561	Output 2.4	8,572	6,718	-22
53,734	<b>Subtotal Output Class</b>	48,148	48,820	1
6,697	<b>GST</b>	6,020	5,921	-2
60,431	<b>Total Output Class</b>	54,168	54,741	1

Police output classes were restructured from 1 July 1999.

Output 2.1 was previously 1.1; Output 2.2 was 1.2; Output 2.3 was 1.3;  
Output 2.4 was 1.4.

Comparative information for Revenue is not available.

Supplementary Estimates	\$53,268,000
Section 5 Transfer	900,000
<b>Total Budget</b>	<b>54,168,000</b>

OUTPUT CLASS THREE - Directed Patrol Activities

**Output Class Description**

This class of outputs covers the delivery of foot and mobile patrol activities. Services provided under this output class will be managed through Directed Patrol Plans, which includes an information gathering and intelligence based risk assessment process focused on delivering a visible Police presence to persons and areas considered to be at greatest risk from criminal offending. Police patrols undertake such activities as interaction with members of the public, monitoring property, routine hotel patrols, visits to places where member of the public congregate, speaking to persons behaving suspiciously or other persons of interest.

**Output to be purchased within this class**

**Output 3.1 Directed Patrols**

This output covers delivery of foot and mobile patrol activities. Services provided under this output will be managed through Directed Patrol Plans which includes an information gathering and intelligence based risk assessment process focused on delivering a visible Police presence to persons and areas considered to be at greatest risk from criminal offending. Police patrols undertake such activities as interaction with members of the public, monitoring property, routine hotel patrols, visits to places where members of the public congregate, speaking to persons behaving suspiciously or other persons of interest.

**OUTCOME**

*Crime deterrence, and increased public safety*

**PERFORMANCE MEASURES**

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
62,526	60,000 to 65,000 person days.	107,772
140,293	143,000 Apprehensions by Patrol.	140,492
<b>Quality</b>		
-	At least 60% of directed patrols deployed through a Targeted Patrol Plan coordinated by use of directed patrol reports where patrol deployment matches time and places of risk of reported crime occurrence. <sup>9</sup>	67.2% achieved

9 Not directly comparable with 1998/99 because of rearrangement of output classes.

### Output Class Statement: Directed Patrol Activities for the Year Ending 30 June 2000

Actual 1998/99 \$(000)	Year Ending 30 June	Budget Supplementary Adjusted \$(000)	Actual 1999/00 \$(000)	% Variance Actual to Budget
<b>Revenue</b>				
	Revenue Crown	47,688	54,489	14
	Revenue Departments	62	51	-18
	Revenue Other	147	237	61
	<b>Total Expenses</b>	47,897	45,507	-5
<b>Net Surplus (deficit)</b>				
		0	9,270	-
40,986	Output 3.1	47,897	45,507	-5
40,986	<b>Subtotal Output Class</b>	47,897	45,507	-5
5,244	<b>GST</b>	5,987	6,847	14
46,230	<b>Total Output Class</b>	53,884	52,354	-3

Police output classes were restructured from 1 July 1999.

Output 3.1 was previously 2.1, 3.1 and 4.1

Comparative information for Revenue is not available.

Supplementary Estimates	\$61,534,000
Section 5 Transfer	- 7,650,000
<b>Total Budget</b>	<b>53,884,000</b>

## OUTPUT CLASS FOUR - Police Primary Response Management

### **Output Class Description**

This class of output involves both the purchase of a capability to respond and also the initial response of police to calls for assistance whether it is for an emergency response or other appropriate response. The output class also includes the dispatch of response vehicles and the completion of a number of calls for the provision of advice and information. The output class includes services to search and rescue.

The output class covers the management of cases and incidents to a point where the matter is either forwarded for further investigation, forwarded to a resolution process such as prosecution, or the case is closed.

### **Outputs to be purchased within this class**

#### **Output 4.1 - Provision of Specialised Operational Capability**

This output covers the maintenance of operational readiness over and above that required for routine operational duty. It includes specialist training for Armed Offenders Squads, Special Tactics Group, Search and Rescue Squads, Disaster Victim Identification Teams, Police Negotiators Teams, Specialist Search Group and National Dive Squads, and operational readiness testing for these groups.

### **OUTCOME**

*Capability to respond to emergency calls for assistance*

### **PERFORMANCE MEASURES**

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
-	Number of staff training days	1,158
	- Armed Offenders Squads	
	- Special Tactics Group	
	- Search and Rescue Squads	
	- Police Negotiators Teams	
	- Special Search Group	
	- National Dive Squads	
	- Disaster Victim Identification Teams. <sup>10</sup>	
	69 groups maintained. <sup>10</sup>	73

<sup>10</sup> New measure for 1999/2000.



<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quality</b>	
-	Training state measured and reported using operational preparedness evaluation reports, including response, audit checks, equipment inventory and readiness checks. <sup>11</sup>	Ten out of the 12 districts recorded satisfactory readiness checks. Northland and Tasman districts readiness checks were not to the District Commander's satisfaction and required remedial action.
-	Number of complaints upheld relating to areas of operation by specialised squads and units. <sup>11</sup>	3 complaints upheld

#### Output 4.2 Communication Centres

This output covers the three Police Communication Centres which receive and deal with calls for service from the public through to the dispatch of patrols, specialist groups or other emergency services, and the completion of a number of calls by the provision of advice and information.

##### *OUTCOME*

*Increased community safety*

*Increased trust and confidence in the Police*

##### *PERFORMANCE MEASURES*

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
319,817	350,000 to 400,000 111 calls received.	352,513
1,020,198	1,000,000 to 1,100,000 non- emergency calls received.	974,763

<sup>11</sup> New measure for 1999/2000

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quality</b>		
-	Number of randomly surveyed callers who express satisfaction with Communication Centre response to calls for service. <sup>12</sup>	67% of respondents rated response to calls excellent or very good. In addition 21% considered the response quite good.
<b>Timeliness</b>		
79.4%	90% of 111 calls answered within - 10 seconds.	77.2%
54.4%	80% of non emergency calls answered - within 30 seconds.	52.9%

### Output 4.3 - Emergency Response

This output covers those calls for service that require an immediate response where there is a real threat to life, property, or the likelihood of apprehension of an offender if timely action or planning is not undertaken. (This output does not include traffic crashes - see output 13.2)

#### OUTCOME

*Death, injuries and property damage prevented*

#### PERFORMANCE MEASURES

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
	Number of emergencies attended-	
364	- 600 Emergency/Disaster	294
560	- 500 SAR, land	523
1,242	- 1,000 SAR, water	1,173
-	- Other events (111 calls not covered by the above)	-

<sup>12</sup> New measure for 1999/2000.

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quality</b>		
85%. In addition 9% were neither satisfied nor dissatisfied	At least 84% of respondents to an emergency partners survey who are satisfied with Police response and emergency handling capability.	86% of respondents were very satisfied or satisfied with Police services. In addition 7% were neither satisfied nor dissatisfied.
<b>Timeliness</b>		
-	100% of emergencies attended within 10 minutes of the receipt of the call (111 calls). <sup>13</sup>	Measurement system still under development.
100%	100% of emergency plans which are annually updated.	10 of the 12 districts reported that 100% of plans were updated. Central District reported that 96% of plans updated and Canterbury District 60%.

#### Output 4.4 - Initial Attendance and Early Case Management

This output covers the initial attendance of Police to a call for service where the service does not require an emergency response. It covers those calls for service where attendance is sufficient to resolve the issue. This output also covers incidental arrests, by patrols and in these instances includes the preparation of files for final case resolution. In other circumstances eg reported crimes, it covers the time up to when a case is submitted for a decision to be made for further action or investigation.

[Note - Police will not make a distinction as to the nature of the call ie crime related or other, but rather treats each call as a service demand from a customer]

#### OUTCOME

*Increased community safety*

*Increased confidence in Police capability to respond*

<sup>13</sup> New measure for 1999/2000.

**PERFORMANCE MEASURES**

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
455,552	Respond to 460,000 to 500,000 non-emergency crime related, and	432,354
240,254	290,000 to 300,000 incident related calls for service.	213,453
	<b>Quality</b>	
73%. In addition 11% were neither satisfied nor dissatisfied	At least 81% of customers surveyed who are satisfied with the service provided for crime related calls.	74% of respondents were very satisfied or satisfied with the service provided. In addition 12% were neither satisfied nor dissatisfied.
-	At least 90% of cases that are finalised within the standards set in the Police Customer Service Commitment governing calls for service and initial attendance. <sup>14</sup>	Deferred until 2000/2001 as systems for measurement are not yet in place.
	<b>Timeliness</b>	
-	At least 70% of cases submitted for early case closure appropriately finalised in terms of customers service commitment within 72 hours: and	85%
-	100% within 21 days. <sup>14</sup>	95% Results by way of random surveys.

<sup>14</sup> New measure for 1999/2000.

### Output Class Statement: Police Primary Response Management for the Year Ending 30 June 2000

Actual 1998/99 \$(000)	Year Ending 30 June	Budget Supplementary Adjusted \$(000)	Actual 1999/00 \$(000)	% Variance Actual to Budget
<b>Revenue</b>				
	Revenue Crown	228,542	226,674	-1
	Revenue Departments	587	206	-65
	Revenue Other	1,396	1,214	-13
	<b>Total Expenses</b>	230,525	228,698	-1
<b>Net Surplus (deficit)</b>				
		0	(604)	-
	Output 4.1	3,821	4,744	24
	Output 4.2	11,344	33,179	192
	Output 4.3	3,456	2,820	-18
	Output 4.4	211,904	187,955	-11
	<b>Subtotal Output Class</b>	230,525	228,698	-1
	<b>GST</b>	28,814	28,512	-1
	<b>Total Output Class</b>	259,339	257,210	-1

Police output classes were restructured from 1 July 1999.

Comparative information for this output class is not available.

Supplementary Estimates \$257,239,000

Section 5 Transfer 2,100,000

**Total Budget 259,339,000**

## OUTPUT CLASS FIVE – Case Management

### ***Output Class Description***

This class of output involves the purchase of a variety of investigative services from the Police. Case management investigations could arise from either a call for service in relation to an incident or reported crime, or may be initiated by the Police. The services provided cover matters that require a continued response after the initial call or police activity, through to preparation of files for final case resolution. Case management activities include such matters as scene examination; preservation and forensic analysis of evidence; the collection and analysis of intelligence; inquiry with witnesses and other persons; special investigative operations; execution of search warrants; apprehending and interviewing of offenders; and victim support.

The class also includes activities undertaken by Police with regards to enforcing orders under the Children, Young Persons and Their Families Act 1989 and action against persons in breach of bail conditions and other offences involving the administration of justice.

### ***Outputs to be purchased within this class***

#### **Output 5.1 – Crime and Offence Case Investigation**

This output covers a variety of investigative services that follow from Police initial attendance and early case management of reported crimes. It also includes activity resulting from Police initiated investigations. It further covers arrests resulting from these investigations through to the preparation of files for final case resolution whether by prosecution or by Police diversion.

### ***OUTCOME***

*Increased personal and property security*

*PERFORMANCE MEASURES*

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
455,552	460,000 to 500,000 crimes referred for investigation (by crime categories).	432,354
	<b>Quantity</b>	
	Number of cases referred for prosecution action by:	
-	- offender	111,638
-	- information. <sup>15</sup>	166,896
	<b>Quality</b>	
	Cases resolved by:	
56.3%	- prosecution 60.9%	56.4%
21.1%	- youth clearance 23.4%	22.1%
17.2%	- warning/caution 20.1%	15.6%
5.4%	- other 6.2%.	5.9%
<sup>16</sup>		
73%. In addition 11% were neither satisfied nor dissatisfied	At least 81% of respondents to a crime victims survey who are satisfied with Police investigative services.	74% of respondents were very satisfied or satisfied with the service provided. In addition 12% were neither satisfied nor dissatisfied.
-	Number of complaints upheld against the Police under this output. <sup>15</sup>	14 complaints upheld
	<b>Timeliness</b>	
-	100% of complainants who have reported offences are advised of results or update of investigation within 21 days. <sup>15</sup>	92%. Results from 11 of the 12 districts by way of random surveys. Northland District did not record the information.
-	100% of complainants who have cases reopened for investigation are notified of this within 7 days. <sup>15</sup>	Deferred until 2000/2001 as systems for measurement are not yet in place.

15 New measure for 1999/2000.

16 Amended figures to make direct comparison to 1999/2000.

## Output 5.2 – Other Case Management

This output covers calls for service that require investigation but do not fall within a crime category or early case management. Examples would include missing persons, and sudden deaths and committal procedures for mentally disordered persons.

### OUTCOME

*Enhanced community safety*

### PERFORMANCE MEASURES

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
Other cases:		
4,745	4,000 to 4,300 Psychiatric Patient/Mentally Disordered Persons.	5,074
6,005	5,000 to 5,500 Sudden Deaths.	5,955
13,054	12,000 to 12,200 Missing Persons.	12,866
<b>Quality</b>		
One file not dealt with in accordance with best practice	At least 90% of missing person files dealt with in accordance with Police best practice.	17 files were not dealt with in accordance with best practice.
77.4%. In addition 7.5% were neither satisfied nor dissatisfied (1997/98 survey)	78% of respondents to a Coroner's survey who are satisfied with Police services (biennial survey).	79% of respondents were very satisfied or satisfied with Police services. In addition 14% were neither satisfied nor dissatisfied.
-	Number of complaints upheld against the Police under this output. <sup>17</sup>	6 complaints upheld

<sup>17</sup> New measure for 1999/2000.



<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Timeliness</b>	
-	100% of complainants notified of results or update of investigation within 21 days. <sup>18</sup>	95%. Results from 11 of the 12 districts by way of random surveys. Northland district did not record this information.
-	100% of complainants who have cases reopened for investigation advised within 7 days. <sup>18</sup>	Deferred until 2000/2001 as measurement systems are not yet in place.

### Output 5.3 – Police Internal Investigations

This output includes the maintenance of a competent and investigative capability by the investigation of complaints made against Police by members of the public. It also supports the function of the Police Complaints Authority (PCA).

#### OUTCOME

*Maintenance of ethical standards and integrity in Police*

#### PERFORMANCE MEASURES

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
1,682	2,000 investigations carried out.	1,781
	<b>Quality</b>	
-	Number of completed files acceptable to PCA when submitted. <sup>18</sup>	Deferred until 2000/2001 as measurement systems have only been completed.
1.3	0.85 complaints upheld against Police per 1,000 incidents and offences attended and recorded.	1.2
	<b>Timeliness</b>	
-	80% of files submitted within 1 month, and 100% within six weeks. <sup>19</sup>	Deferred until 2000/2001 as measurement systems have only been completed.

<sup>18</sup> New measure for 1999/2000.

<sup>19</sup> New measure for 1999/2000.

### Output Class Statement: Case Management for the Year Ending 30 June 2000

Actual 1998/99 \$(000)	Year Ending 30 June	Budget Supplementary Adjusted \$(000)	Actual 1999/00 \$(000)	% Variance Actual to Budget
<b>Revenue</b>				
	Revenue Crown	198,387	196,565	-1
	Revenue Departments	419	180	-57
	Revenue Other	996	1,064	7
	<b>Total Expenses</b>	199,802	199,948	0
<b>Net Surplus (deficit)</b>				
		0	(2,139)	-
	Output 5.1	129,849	186,725	44
	Output 5.2	60,425	9,571	-84
	Output 5.3	9,528	3,652	-62
	<b>Subtotal Output Class</b>	199,802	199,948	0
	<b>GST</b>	24,977	24,726	-1
	<b>Total Output Class</b>	224,779	224,674	0

Police output classes were restructured from 1 July 1999.

Comparative information for this output class is not available.

Supplementary Estimates	\$222,729,000
Section 5 Transfer	2,050,000
<b>Total Budget</b>	<b>224,779,000</b>

## OUTPUT CLASS SIX- Case Resolution

### **Output Class Description**

This class of outputs involves the purchase of services delivered involving the resolution of cases. The primary focus of this class is centred around providing services towards prosecution of offenders in the criminal court. It also includes the resolution of other criminal offending cases by preparation, consultation, and attendance at Family Group Conferences and the preparation, consultation and delivery of police diversion schemes. This class of outputs also includes the resolution of non-criminal cases such as services to the coroner.

### **Outputs to be purchased within this class**

#### Output 6.1 - Police Prosecutions and Diversions

This output covers the Police prosecutors time on the preparation of the case for Court and the preparation and consultation with the case manager, for a Police diversion scheme.

#### *OUTCOME*

*Increased personal safety and property security*

#### *PERFORMANCE MEASURES*

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
115,585	110,000 to 116,000 Prosecutions.	111,662
-	Number of Diversions. <sup>20</sup>	14,416
-	Number of Diversions as a percentage of informations laid. <sup>20</sup>	8.6%
	<b>Quality</b>	
99.8%	A prima facie case established for 99% of informations laid.	99.8%
-	At least 85% of persons diverted who do not reoffend within 12 months (measured by random sampling). <sup>20</sup>	Sample surveys in 8 districts showed a range from 85% to 98%

<sup>20</sup> New measure for 1999/2000.

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
77.3%. In addition 9.4% were neither satisfied nor dissatisfied (1997/98 survey)	At least 78% of respondents to a judicial survey who are satisfied with Police services (biennial survey).	85% of respondents were very satisfied or satisfied with Police services. In addition 11% were neither satisfied nor dissatisfied.
<b>Timeliness</b>		
District results n = 12	100% of Victim Impact Statements presented to Court	Sample surveys in 8 districts showed 96% of Victim Impact Statements
5 100%	no older than 28 days.	were no older than 28
1 96%		days.
2 95%		
1 20%		
1 10%		
2 districts did not record performance		
99.8%	At least 98% of hearings to proceed on the date agreed between the Police and Court.	99.8%

## Output 6.2 - Police Support to Family Group Conferences

This output covers the resolution of other criminal offending cases by preparation, consultation and attendance at Family Group Conferences (FGCs) pursuant to the Children, Young Persons and Their Families Act 1989.

### OUTCOME

*Reduced offending and recidivism by young offenders*

### PERFORMANCE MEASURES

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
2,461	3,100 to 3,300 offences dealt with through Family Group Conferences.	2,249
<b>Quality</b>		
81%. In addition 17% were neither satisfied nor dissatisfied	At least 90% respondents to a Youth Justice Coordinators' survey who are satisfied with Police support to Family Group Conferences.	82% of respondents were very satisfied or satisfied with Police services. In addition 13% were neither satisfied nor dissatisfied.

## Output 6.3 - Support to the Coroner

This output covers support to the Coroner, other than a witness, to enable resolution of coroner's inquests.

### OUTCOME

*Increased public safety*

### PERFORMANCE MEASURES

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
6,005 sudden deaths attended	5,800 to 6,000 inquests attended.	5,955 sudden deaths attended
<b>Quality</b>		
77.4%. In addition 7.5% were neither satisfied nor dissatisfied (97/98 survey)	At least 78% of respondents to a Coroners' survey who are satisfied with Police services (biennial survey).	79% of respondents were very satisfied or satisfied with Police services. In addition 14% were neither satisfied nor dissatisfied.

**Output Class Statement: Case Resolution  
for the Year Ending 30 June 2000**

<b>Actual 1998/99 \$(000)</b>	<b>Year Ending 30 June</b>	<b>Budget Supplementary Adjusted \$(000)</b>	<b>Actual 1999/00 \$(000)</b>	<b>% Variance Actual to Budget</b>
<b>Revenue</b>				
	Revenue Crown	21,977	21,399	-3
	Revenue Departments	72	20	-72
	Revenue Other	171	114	-33
	<b>Total Expenses</b>	22,220	21,626	-3
<b>Net Surplus (deficit)</b>				
		0	(93)	-
18,418	Output 6.1	19,479	19,007	-2
1,010	Output 6.2	1,256	1,107	-12
1,502	Output 6.3	1,485	1,512	2
20,930	<b>Subtotal Output Class</b>	22,220	21,626	-3
2,595	<b>GST</b>	2,776	2,692	-3
23,525	<b>Total Output Class</b>	24,996	24,318	-3

Police output classes were restructured from 1 July 1999.

Output 6.1 is still output 6.1; Output 6.2 was previously 6.3; Output 6.3 was 6.4.

Comparative information for Revenue is not available.

Supplementary Estimates	\$24,346,000
Section 5 Transfer	650,000
<b>Total Budget</b>	<b>24,996,000</b>

## OUTPUT CLASS SEVEN – Enforcement of Court Orders

### **Output Class Description**

This class of outputs involves the delivery of services which have been authorised by the issuing of a notice, instruction, order or warrant from a legislated authority. It includes the execution of warrants to arrest and fines warrants and other warrants as required, the delivery of summonses and other minor offence notices with the exception of those generated under the Transport Act 1962 and Land Transport Act 1998.

### **Outputs to be purchased within this class**

#### **Output 7.1 - Execution of Court Summonses, Arrest or Fines Warrants**

This output covers the delivery of services which have been authorised by the issuing of a notice, instruction, order or warrant from a legislated authority. It includes the execution of warrants to arrest and fines warrants and other warrants as required, the delivery of summonses and other minor offence notices with the exception of those generated under the Transport Act 1962 and Land Transport Act 1998.

### **OUTCOME**

*Increased personal safety and property security*

### **PERFORMANCE MEASURES**

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
72,669 <sup>21</sup>	65,000 to 70,000 Court documents executed.	72,912
	<b>Quality</b>	
3 upheld complaints	Less than 10 complaints upheld relating to the execution of Court documents.	2 upheld complaints.
	<b>Costs</b>	
\$71.43	\$85 per document executed or served GST exclusive	\$51.25

<sup>21</sup> Figure adjusted to show direct comparison with 1999/2000.

**Output Class Statement: Enforcement of Court Orders  
for the Year Ending 30 June 2000**

<b>Actual 1998/99 \$(000)</b>	<b>Year Ending 30 June</b>	<b>Budget Supplementary Adjusted \$(000)</b>	<b>Actual 1999/00 \$(000)</b>	<b>% Variance Actual to Budget</b>
<b>Revenue</b>				
	Revenue Crown	4,565	4,061	-11
	Revenue Departments	24	4	-83
	Revenue Other	56	22	-61
	<b>Total Expenses</b>	4,645	4,170	-10
<b>Net Surplus (deficit)</b>				
		0	(83)	-
6,111	Output 7.1	4,645	4,170	-10
6,111	<b>Subtotal Output Class</b>	4,645	4,170	-10
765	<b>GST</b>	580	511	-12
6,876	<b>Total Output Class</b>	5,225	4,681	-10

Police output classes were restructured from 1 July 1999.

Output 7.1 was previously 8.1.

Comparative information for Revenue is not available.

Supplementary Estimates	\$4,658,000
Section 5 Transfer	567,000
<b>Total Budget</b>	<b>\$5,225,000</b>



## OUTPUT CLASS EIGHT – Custodial and Escort Services

### **Output Class Description**

This output class includes services associated with the holding of persons in Police cells following arrest or the requirement to hold remand or sentenced prisoners. It also covers the care, and when necessary temporary custody, of persons with mental health problems. This output class also involves providing services related to the transport of Police arrests to Court or remand and sentenced prisoners, or to a penal institution. It also covers the escort of persons with mental health problems.

### **Outputs to be purchased within this class**

#### Output 8.1 – Police Custody

This output covers the holding of persons in Police cells following arrest, and includes the holding of remand or sentenced prisoners.

#### *OUTCOME*

#### *Safe custody of prisoners*

#### *PERFORMANCE MEASURES*

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
115,076	124,000 to 125,000 prisoners held.	120,581
	<b>Quality</b>	
6 upheld complaints	Less than 6 complaints upheld relating to prisoners in custody.	7 complaints upheld
-	Nil injuries sustained by prisoners in custody. <sup>22</sup>	19 injuries reported from 11 of the 12 districts. Eastern district has not recorded the information.
-	Nil deaths sustained by prisoners in custody. <sup>22</sup>	Nil deaths recorded

<sup>22</sup> New measure for 1999/2000.

## Output 8.2 - Custody of Mentally Disordered/Psychiatric Persons

This output covers the care, and when necessary, temporary custody of persons with mental health problems.

### OUTCOME

*Safe custody of persons with mental disabilities*

### PERFORMANCE MEASURES

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
4,745	5,000 to 5,300 services provided.	5,074
<b>Quality</b>		
2 complaints upheld	Nil complaints upheld relating to people with mental illness in custody.	2 complaints upheld
-	Number of injuries sustained by people with mental illness in custody. <sup>23</sup>	10 injuries reported from 11 of the 12 districts. Eastern district has not recorded the information.
-	Number of deaths sustained by mentally disordered/psychiatric persons in custody. <sup>23</sup>	1 death recorded

## Output 8.3 – Escort of Arrested, Remand and Sentenced Prisoners

This output covers the escort of arrested, remand and sentenced prisoners as directed by the Court.

### OUTCOME

*Safe escort of prisoners*

### PERFORMANCE MEASURES

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
3,013	3,000 to 3,500 person days.	3,969

<sup>23</sup> New measure for 1999/2000.

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quality</b>	
Nil upheld complaints	Less than 3 complaints upheld relating to the escort of prisoners.	7 upheld complaints
-	Number of injuries sustained by prisoners being escorted. <sup>24</sup>	4 injuries reported from 11 of the 12 districts. Eastern district has not recorded the information.
-	Number of deaths sustained by prisoners being escorted. <sup>24</sup>	1 death recorded
-	Less than 150 escapes from Police custody. <sup>24</sup>	186 <sup>25</sup>

#### Output 8.4 – Escort of Mentally Disordered/Psychiatric Persons

This output covers the care, and when necessary, custody and escorting of persons with mental health problems.

##### OUTCOME

*Safe escort of persons with mental disabilities*

##### PERFORMANCE MEASURES

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
- <sup>26</sup>	5,000 to 5,300 escorts	1,377 escorts undertaken in 10 of the 12 districts. Auckland and Counties/Manukau districts have not recorded the information.

<sup>24</sup> New measure for 1999/2000.

<sup>25</sup> Number obtained from the Law Enforcement System.

<sup>26</sup> No comparative available as custody and escort of mentally disordered/psychiatric persons were included in one output in previous years.

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quality</b>	
2 upheld complaints	Nil complaints upheld relating to the escort of people with mental illness.	1 complaint upheld
-	Number of injuries sustained by people with mental illness being escorted. <sup>27</sup>	4 injuries reported from 11 of the 12 districts. Eastern district has not recorded the information.
-	Number of deaths sustained by people with mental illness being escorted. <sup>27</sup>	1 death recorded

<sup>27</sup> New measure for 1999/2000.

### Output Class Statement: Custodial and Escort Services for the Year Ending 30 June 2000

Actual 1998/99 \$(000)	Year Ending 30 June	Budget Supplementary Adjusted \$(000)	Actual 1999/00 \$(000)	% Variance Actual to Budget
<b>Revenue</b>				
	Revenue Crown	18,592	18,592	0
	Revenue Departments	44	130	195
	Revenue Other	104	99	-5
	<b>Total Expenses</b>	18,740	18,691	0
<b>Net Surplus (deficit)</b>				
		0	130	-
21,966	Output 8.1	16,000	16,518	3
-	Output 8.2	222	78	-65
1,969	Output 8.3	2,370	1,987	-16
-	Output 8.4	148	108	-27
#24,190	<b>Subtotal Output Class</b>	18,740	18,691	0
3,028	<b>GST</b>	2,343	2,353	0
#27,218	<b>Total Output Class</b>	21,083	21,044	0

# Total includes costs that can not be separately identified between Outputs 8.1 and 8.4

Police output classes were restructured from 1 July 1999.

Output 8.1 was previously 8.4; 8.3 is still 8.3.

Comparative information for expenditure on 8.2 and 8.4, and Revenue is not available.

Supplementary Estimates \$21,083,000

**Total Budget 21,083,000**

## OUTPUT CLASS NINE - Public and Personal Security

### **Output Class Description**

This class of outputs involves the purchase of security services to prevent disorder and disturbances at demonstrations and public entertainment venues; court and airport security; security services provided for VIP's, other individuals and groups within the community.

### **Outputs to be purchased within this class**

#### **Output 9.1 – Maintenance of Order at Demonstrations**

This output covers operational duties focused on the maintenance of public order and preventing breaches of the peace at demonstrations.

#### **OUTCOME**

*Maintain public order*

#### **PERFORMANCE MEASURES**

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
14,409	6,000 to 8,000 person days.	30,368
<b>Quality</b>		
Nil upheld complaints	Less than 5 complaints upheld relating to Police activity at demonstrations.	1 complaint upheld

#### **Output 9.2 – Maintenance of Order at Public Events**

This output covers Police pre-planned delivery of services such as crowd control, dealing with lost children, public relations etc., at events.

#### **OUTCOME**

*Provision of a safe environment*

#### **PERFORMANCE MEASURES**

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
4,093	2,500 to 3,500 person days.	1,033
<b>Quality</b>		
Nil upheld complaints	Less than 5 complaints upheld relating to Police activity at public events.	2 complaints upheld

### Output 9.3 – Personal Security Operations

This output covers security services provided for VIPs, diplomat protection security and witness protection services.

#### OUTCOME

*Protection of life and property of individuals*

#### PERFORMANCE MEASURES

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
11,209	10,000 to 12,000 personal security operation officer days.	13,156
-28	22,100 person days at APEC.	36,657
-28	20,800 per days for AMCUP	19,956
<b>Quality</b>		
Nil preventable incidents recorded	Less than 2 preventable incidents per 100 operations.	One preventable incident recorded

### Output 9.4 – Airport Security

This output covers the services provided, as required by international agreement, to attend all international flight movements with a minimum of two officers, at terminals declared international airports.

#### OUTCOME

*Prevention of crime, enhanced public safety*

#### PERFORMANCE MEASURES

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
37,908	36,000 international flight movements. <sup>29</sup>	40,581
<b>Quality</b>		
100%	100% of respondents to a airport controlling authorities survey who are satisfied with Police services.	86% of respondents were very satisfied or satisfied with Police services. In addition 14% were neither satisfied nor dissatisfied.

<sup>28</sup> Not applicable 1998/1999.

<sup>29</sup> International Airports - Auckland, Wellington, Christchurch, Dunedin, Hamilton, Queenstown, Palmerston North.

Output 9.5 – Court Security

This output covers the services providing security as required. It covers security for all Court staff, witnesses and accused persons.

OUTCOME

Provision of a safe environment

PERFORMANCE MEASURES

Outturn 1998/99	Standard	Actual Delivery 1999/2000
	<b>Quantity</b>	
1,570	2,000 to 2,500 person days.	1,346
	<b>Quality</b>	
77%. In addition 15% were neither satisfied nor dissatisfied	At least 83% of respondents to a Court Managers' survey who are satisfied with Police services.	Deferred



### Output Class Statement: Public and Personal Security for the Year Ending 30 June 2000

Actual 1998/99 \$(000)	Year Ending 30 June	Budget Supplementary Adjusted \$(000)	Actual 1999/00 \$(000)	% Variance Actual to Budget
<b>Revenue</b>				
	Revenue Crown	26,548	25,421	-4
	Revenue Departments	53	44	-17
	Revenue Other	125	179	43
	<b>Total Expenses</b>	26,726	32,493	22
<b>Net Surplus (deficit)</b>				
		0	(6,849)	-
7,414	Output 9.1	3,709	15,603	321
2,106	Output 9.2	1,794	527	-71
5,767	Output 9.3	17,403	13,789	-21
2,453	Output 9.4	2,601	1,882	-28
808	Output 9.5	1,219	692	-43
18,548	<b>Subtotal Output Class</b>	26,726	32,493	22
1,760	<b>GST</b>	3,342	3,205	-4
20,308	<b>Total Output Class</b>	30,068	35,698	19

Police output classes were restructured from 1 July 1999.

Output 9.1 was previously 10.1; 9.2 was 10.2; 9.3 was 10.3; 9.4 was 10.4 and 9.5 was 10.5.

Comparative information for Revenue is not available.

Supplementary Estimates	\$28,800,000
Section 5 Transfer	1,268,000
<b>Total Budget</b>	<b>30,068,000</b>

OUTPUT CLASS TEN – Vetting and Firearms Licensing

**Output Class Description**

This output class comprises the administrative services provided for the issuing of licences and vetting of applications for passports and licences issued by other agencies. It also involves the issue of licences pursuant to the Arms Act and Regulations and provides services relating to the inspection of records and premises of arms dealers.

**Outputs to be purchased within this class**

Output 10.1 - Vetting Applications

This output covers the services provided for the vetting of applications for passports and licences issued by other agencies, for example liquor, private investigator, security guard and motor vehicle licensing.

*OUTCOME*

*Increased public safety*

*PERFORMANCE MEASURES*

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
272,984	190,000 to 210,000 vetting services provided.	295,393
	<b>Quality</b>	
Nil complaints upheld	Less than 5 complaints upheld for unlawful processing of vetting applications.	Nil complaints upheld
	<b>Timeliness</b>	
99%	95% of vetting applications processed within 30 days.	99% achieved

## Output 10.2 – Firearms Licensing

This output covers the services provided for the issuing, enforcement and revocation of licences pursuant to the arms legislation.

### OUTCOME

*Safe, lawful use of firearms*

### PERFORMANCE MEASURES

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
22,546	40,000 to 45,000 licence applications by category.	19,319
<b>Quality</b>		
82%	100% of pistol clubs and members are inspected as required by the arms legislation.	84%
96%	100% of dealer premises annually inspected for security and arms legislation compliance.	97%
-	100% of firearms licence applications lawfully processed. <sup>30</sup>	100%
<b>Timeliness</b>		
47%	80% of licences processed within 30 working days.	57%

<sup>30</sup> New measure for 1999/2000.

**Output Class Statement: Vetting and Firearms Licensing  
for the Year Ending 30 June 2000**

<b>Actual 1998/99 \$(000)</b>	<b>Year Ending 30 June</b>	<b>Budget Supplementary Adjusted \$(000)</b>	<b>Actual 1999/00 \$(000)</b>	<b>% Variance Actual to Budget</b>
<b>Revenue</b>				
	Revenue Crown	5,025	5,025	0
	Revenue Departments	19	12	-37
	Revenue Other	2,711	2,080	-23
	<b>Total Expenses</b>	7,744	7,494	-3
<b>Net Surplus (deficit)</b>				
		11	(377)	-
3,719	Output 10.1	3,495	3,298	-6
4,869	Output 10.2	4,249	4,196	-1
8,588	<b>Subtotal Output Class</b>	7,744	7,494	-3
920	<b>GST</b>	969	890	-8
9,508	<b>Total Output Class</b>	8,713	8,384	-4

Police output classes were restructured from 1 July 1999.

Output 10.1 was previously 9.1; 10.2 was 9.2.

Comparative information for Revenue is not available.

Supplementary Estimates \$8,713,000

**Total Budget 8,713,000**

## OUTPUT CLASS ELEVEN - Lost and Found Property

### **Output Class Description**

This output class involves services surrounding the receipt, storage and appropriate disposal of found property and the recording of lost property reports.

### **Output to be purchased within this class**

#### Output 11.1 – Lost and Found Property

This output involves services surrounding the receipt, storage and appropriate disposal of found property and the recording of lost property reports.

#### *OUTCOME*

*Increased property security*

#### *PERFORMANCE MEASURES*

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
55,014	56,000 to 58,800 found property reports.	55,408
46,894	45,000 to 47,300 lost property reports taken.	50,385
<b>Quality</b>		
Found property lawfully disposed of:		
-	- 90% within 6 months <sup>31</sup>	70%
-	- 100% within 10 months. <sup>31</sup>	98%
Full year data received from 11 of the 12 districts. Eastern district has supplied a 6 month return only.		

<sup>31</sup> New measure for 1999/2000.

**Output Class Statement: Lost and Found Property  
for the Year Ending 30 June 2000**

<b>Actual 1998/99 \$(000)</b>	<b>Year Ending 30 June</b>	<b>Budget Supplementary Adjusted \$(000)</b>	<b>Actual 1999/00 \$(000)</b>	<b>% Variance Actual to Budget</b>
<b>Revenue</b>				
	Revenue Crown	3,469	3,469	0
	Revenue Departments	7	3	-57
	Revenue Other	17	19	12
	<b>Total Expenses</b>	3,493	3,469	-1
<b>Net Surplus (deficit)</b>				
		0	22	-
3,793	Output 11.1	3,493	3,469	-1
3,793	<b>Subtotal Output Class</b>	3,493	3,469	-1
473	<b>GST</b>	437	436	0
4,266	<b>Total Output Class</b>	3,930	3,905	-1

Police output classes were restructured from 1 July 1999.

Output 11.1 was previously 1.8.

Comparative information for Revenue is not available.

Supplementary Estimates \$3,930,000

**Total Budget 3,930,000**

## OUTPUT CLASS TWELVE – Community Traffic Safety Services

### **Output Class Description**

The delivery of community projects as agreed between Police and local authorities and specific community groups with an emphasis on a joint police/community problem-solving approach to road safety problems. It also involves the delivery of school road safety education services.

### **Outputs to be purchased within this class**

#### **Output 12.1 – School Road Safety Education**

This output covers Youth Education Services through formal school visits to educate children on proactive and preventative road safety programmes aimed at keeping children safe and the provision of training and supervision of school traffic patrols. Also included is the development and maintenance of new Police road safety education programmes.

### **OUTCOME**

*Reduction of road trauma amongst children and young persons*

### **PERFORMANCE MEASURES**

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
87%	80% of primary and secondary schools visited by Police road safety education officers at least once per year.	89%
8,232	7,667 person days	8,233
13,093	17,500 classroom sessions. Programmes delivered include:	39,393 <sup>32</sup>
	- Dare to Drive to Survive	
	- Stepping Out	
	- Riding By	
	- Safe Wheels	
	- Out and About.	
Package developed	Development of 1 school 'Road Safe' package.	Package developed

<sup>32</sup> Results are based on standard definition of classroom session introduced during 1999/2000 of each half-hour of time spent in the classroom.

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quality</b>		
The YES curriculum worth has more potential for NZ youth if programmes were to be delivered in sequential and continuous manner intended in their design <sup>33</sup>	Quality assurance for School Road Safety Education delivery established by qualified external audit, with a result equal to or better than 1998/99.	<sup>34</sup> (Next audit programmed for July 2001)
-93.3% (1997/98)	At least 94% of respondents to a survey of teacher satisfaction in schools where programmes are delivered are satisfied with Police services.	Deferred
<b>Timeliness</b>		
Package delayed by proposed legislation. Trialed in schools during the 4th term of the 1999 calendar year.	100% of road safety packages delivered according to work programme in the New Zealand Road Safety Programme (NZRSP).	The package is being published in two parts. Part one was published during 1999/2000. The second part will be published 2000/2001.

<sup>33</sup> This comment is taken from full Education Review Office Report conducted in July 1999

<sup>34</sup> See page 49



## Output 12.2 – Traffic Community Services

This output includes community consultation, community projects and local campaigns to develop joint proactive police/community solutions to road safety issues.

### OUTCOME

*Increased community capability in reducing road trauma*

### PERFORMANCE MEASURES

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
7,268 <sup>35</sup>	8,302 person days.	5,892
99 projects approved.	111 community projects supported.	90 projects completed, 7 partially completed and 14 not delivered
69 projects delivered, 25 partially delivered and 5 not delivered		
<b>Quality</b>		
Percentage of local authorities responding to an annual survey coordinated by the Land Transport Safety Authority (LTSA) whose satisfaction reached or exceeds, the following levels:		
48%. In addition 40% were neither satisfied nor dissatisfied	(a) 57% satisfied with Police consultation processes relating to delivery of traffic community services in their area; and	51% of respondents were very satisfied or satisfied with the consultation process. In addition 41% were neither satisfied nor dissatisfied.

<sup>35</sup> CAAPs included in this total.

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
62%. In addition 30% were neither satisfied nor dissatisfied	(b) 62% satisfied that targeted issues have been addressed.	59% of respondents were very satisfied or satisfied that targeted issues had been addressed. In addition 31 % were neither satisfied nor dissatisfied.
60%	At least 75% of Road Safety Coordinators responding to an annual survey coordinated by the LTSA who are satisfied with Police support for community projects in their area, including the timeliness of support provided.	76% of respondents were very satisfied or satisfied with Police support. In addition 18% were neither satisfied nor dissatisfied. This survey covers community projects and CAAPs.

### Output Class Statement: Community Traffic Safety for the Year Ending 30 June 2000

Actual 1998/99 \$(000)	Year Ending 30 June	Budget Supplementary Adjusted \$(000)	Actual 1999/00 \$(000)	% Variance Actual to Budget
<b>Revenue</b>				
	Revenue Crown	6,927	6,749	-3
	Revenue Departments	25	6	-76
	Revenue Other	60	36	-40
	<b>Total Expenses</b>	7,012	6,983	0
<b>Net Surplus (deficit)</b>				
		0	(192)	-
4,238	Output 12.1	3,332	4,070	22
3,741	Output 12.2	3,680	2,913	-21
7,979	<b>Subtotal Output Class</b>	7,012	6,983	0
994	<b>GST</b>	877	849	-3
8,973	<b>Total Output Class</b>	7,889	7,832	-1

Police output classes were restructured from 1 July 1999.

Output 12.1 was previously 1.5; 12.2 was 1.6.

Comparative information for Revenue is not available.

Supplementary Estimates	\$7,689,000
Section 5 Transfer	200,000
<b>Total Budget</b>	<b>7,889,000</b>

## OUTPUT CLASS THIRTEEN - Traffic Management Services

### ***Output Class Description***

This output class provides for the provision of services directed towards the management of traffic. It covers peak holiday periods, and at times of other traffic congestion, such as peak commuter traffic hours in metropolitan and provincial areas and management of traffic flows at major public and sporting events, the attendance at other traffic-related incidents, emergencies and disasters. It also provides for the attendance at and investigation of crashes.

### ***Outputs to be purchased within this class***

#### **Output 13.1 - Management of Traffic Flows and Attendance at Traffic Emergencies**

This output covers commuter traffic flows, holiday traffic flows, and the management of traffic flows at major public and sporting events. It also covers congestion arising from vehicle breakdowns and failures of traffic control devices and the maintenance of traffic movements in situations such as oil spills and other pollution on roads where additional risk to road safety is caused by unanticipated events or incidents.

### ***OUTCOME***

*Maintenance of safe and efficient traffic flows*

### ***PERFORMANCE MEASURES***

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
45,819	54,000 to 57,000 traffic emergencies.	51,496
502	502 days of peak traffic flow working days.	502
22	22 of peak traffic flow on statutory and anniversary days.	22
3,110	3,750 person days at events.	4,262

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quality</b>		
85%. In addition 9% were neither satisfied nor dissatisfied	At least 79% of local authorities, Transit NZ, Ambulance and Fire Service responding to an annual survey coordinated by the LTSA who are satisfied with Police emergency handling capability, response to, and resolution of, issues which have arisen from incidents or emergencies in their area.	86% of respondents were very satisfied or satisfied with Police services. In addition 7% were neither satisfied nor dissatisfied. 58% of respondents were very satisfied or satisfied with resolution procedures. In addition 31% were neither satisfied nor dissatisfied. <sup>36</sup>
100% in 11 of the 12 districts. Data not recorded in 1 district	100% of action plans for significant events developed in consultation with local authorities and events organisers.	10 of the 12 districts developed action plans for significant events in consultation with local authorities and event organisers. Northland and Eastern district did not meet the requirement for all significant events.
100%	100% of the time maintain a 24 hour response capability for attendance at emergencies and disasters and maintain up-to-date emergency plans.	100%

<sup>36</sup> Satisfaction with resolution processes is a new survey for 1999/2000.

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	Percentage of local authorities responding to an annual survey coordinated by the LTSA whose satisfaction reached, or exceeds the following levels:	
77%. In addition 16% were neither satisfied nor dissatisfied	(a) 84% satisfied with Police cooperation and coordination of road closures associated with events in their area; and	86% of respondents were very satisfied or satisfied with Police services. In addition 9% were neither satisfied nor dissatisfied.
62%. In addition 34% were neither satisfied nor dissatisfied	(b) 64% satisfied with contingency plans to resolve events related problems.	85% of respondents were very satisfied or satisfied with contingency plans. In addition 11% were neither satisfied nor dissatisfied.
1,002 operations carried out with one preventable incident recorded	Planned Police operations provide sufficient resources to deal with anticipated problems at events to ensure less than 2 preventable incidents per 1,000 operations.	540 operations carried out with nil preventable incidents.
9 districts have fully implemented while 3 districts partially achieved the use of plans	100% of traffic flow supervision delivered in accordance with action/management plans.	11 of the 12 districts delivered traffic flow supervision in accordance with action/management plans. Canterbury district partially achieved the standard.

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	Percentage of local authorities and Transit NZ responding to an annual survey coordinated by the LTSA whose satisfaction reached, or exceeds the following levels:	
46%. In addition 36% were neither satisfied nor dissatisfied	(a) 51% satisfied with Police consultation processes in the development of Action/Management Plans relating to the delivery of traffic flow supervision; and	46% of respondents were very satisfied or satisfied with traffic flow supervision. In addition 42% were neither satisfied nor dissatisfied.
49%. In addition 44% were neither satisfied nor dissatisfied	(b) 48% satisfied that targeted issues have been addressed.	44% of respondents were very satisfied or satisfied that targeted issues had been addressed. In addition 46% were neither satisfied nor dissatisfied.

### Output 13.2 Crash Attendance and Investigation

This output covers the attendance at the scene of the crash, investigation and follow up enquiries to prosecution stage including the completion of traffic crash reports.

#### OUTCOME

*Safe and effective emergency procedures at crash sites*

*Reduction in road trauma*

#### PERFORMANCE MEASURES

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
37,854	30,000 to 45,000 crashes attended and reported.	40,249

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quality</b>	
100%	100% of fatal crashes investigated by appropriately trained Police officers.	100%
100%	100% of vehicles involved in fatal crashes will be inspected by appropriately trained vehicle inspectors.	100%
85%. In addition 9% were neither satisfied nor dissatisfied	At least 84% of respondents to Ambulance and Fire Service districts survey who are satisfied with Police methods and cooperation with other emergency services at crash sites, with particular reference to providing a safe environment for them in which to save and preserve life.	86% of respondents were very satisfied or satisfied with Police services. In addition 7 % were neither satisfied nor dissatisfied.
77.4% (1997/98 survey)	At least 78% of respondents to a Coroners' survey who are satisfied with standards of police investigations into fatal crashes in their areas for which they hold inquests (biennial survey).	81% of respondents were very satisfied or satisfied with standard of Police services. In addition 14% were neither satisfied nor dissatisfied.
Achieved	Provide a 24 hour-a-day service for a response to calls requiring Police crash attendance and/or investigation.	Achieved



<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Timeliness</b>		
88.3% recorded by LTSA	100% of the time LTSA advised of all fatal crashes within 24 hours of the crash.	85.4% as recorded by LTSA.
28.7% within 3 days and 59.6% within 7 days recorded by LTSA	100% of crash report (POL 550) sent to LTSA within 3 working days of each fatal crash.	32.5% within 3 days and 73% within 7 days as recorded by LTSA.
75.5% for fatal crash reports and 86.5% for injury reports recorded by LTSA	100% of traffic crash report (POL 565) for injury and fatal crashes sent to LTSA within 7 days of the end of the inquiry, or no later than eight weeks after the crash, whichever is the earlier.	77.8% for fatal crash reports and 87.4% for injury reports as recorded by LTSA.

**Output Class Statement: Traffic Management Services  
for the Year Ending 30 June 2000**

<b>Actual 1998/99 \$(000)</b>	<b>Year Ending 30 June</b>	<b>Budget Supplementary Adjusted \$(000)</b>	<b>Actual 1999/00 \$(000)</b>	<b>% Variance Actual to Budget</b>
<b>Revenue</b>				
	Revenue Crown	25,949	25,949	0
	Revenue Departments	51	24	-53
	Revenue Other	238	385	62
	<b>Total Expenses</b>	26,238	25,950	-1
<b>Net Surplus (deficit)</b>				
		0	408	-
6,212	Output 13.1	7,743	6,328	-18
18,251	Output 13.2	18,495	19,622	6
24,463	<b>Subtotal Output Class</b>	26,238	25,950	-1
2,975	<b>GST</b>	3,280	3,295	0
27,438	<b>Total Output Class</b>	29,518	29,245	-1

Police output classes were restructured from 1 July 1999.

Output 13.1 was previously 7.4, 1.7 and 10.6; and 13.2 was 5.6.

Comparative information for Revenue is not available.

Supplementary Estimates \$29,518,000

**Total Budget 29,518,000**

## OUTPUT CLASS FOURTEEN - Strategic Traffic Safety Delivery

### ***Output Class Description***

This group of outputs comprises the delivery of traffic services and programmes directed towards the enforcement of the road code and traffic laws, unsafe driver behaviour and unsafe vehicles, with particular emphasis on the detection and deterrence of:

- drunk drivers
- drivers exceeding the speed limits
- vehicle occupiers not wearing seat restraints
- commercial vehicle operators, and
- drivers breaching rules and regulations governing the safe operation of their vehicles.

Traffic patrols will be delivered through a combination of dedicated traffic safety staff and generalist staff employing operating principles of matching patrol activity to road safety risk profiles for each community of interest.

### ***Outputs to be purchased within this class***

#### **Output 14.1 - Drinking or Drugged Driver Control**

This output covers the detection and deterrence of drink or drug drive offending through Compulsory Breath Tests (CBT) and Mobile Breath Tests (MBT) activities and traffic monitoring. It also covers special campaigns directed at drink or drug drivers. The services provided cover matters that require a continued response after the initial call or Police activity through to the preparation of files for resolution.

### ***OUTCOME***

*Contribute to the National Road Safety Plan's 2001 targets by implementing strategies that seek -:*

- *a reduction in the proportion of deceased drivers over the legal alcohol limit at the time of the crash to 25% or less;*
- *a reduction in casualties of road crashes to no more than 420 killed and no more than 5,200 people injured and admitted to hospital*

## PERFORMANCE MEASURES

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
All districts took part in two national programmes and ran three or more local campaigns	2 national campaigns and a minimum of 3 local campaigns per Police district	All districts took part in 2 national campaigns. A total of 240 local campaigns were run, with Northland district not running the required 3 campaigns.
1.2 million	1.25 to 1.5 million CBTs.	1,137,877
652,567	340,000 to 380,000 MBTs.	644,958
14 CAAPs delivered and 1 partially delivered.	11 Community Alcohol Action Projects (CAAPs)	9 CAAPs completed, 1 partially completed and 1 not completed.
28,077	24,000 to 28,000 drink drive traffic offence notices.	25,136
	Four enhanced alcohol CBT projects to be delivered targeted in accordance with good practice guidelines	
<i>Northern districts</i>	<i>Northern Region</i> 50,000 hours	38,873
52,657 hrs	<i>Waikato Police District</i> –	
<i>Waikato district</i>	within existing hours	5,433
2,919 hrs	<i>Wellington Police District</i> –	
<i>Wellington district</i>	18,000 hours	Specific CBT hours not available. However
7,138 hrs		49,297 out 53,870 hours
<i>Canterbury district</i>		combined total for CBT
3,860 hrs		and drinking or drugged driver control was delivered.
	<i>Canterbury Police District</i> –	11,575
	18,000 hours.	

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quality</b>	
Three districts did not have Risk Targeted Patrol Plans in all areas	100% of drinking or drugged driver control delivered in accordance with Risk Targeted Patrol Plans.	10 of the 12 districts had Risk Targeted Patrol Plans. North Shore/ Waitakere and Southern districts did not have plans in all parts of the districts.
	Percentage of local authorities responding to an annual survey coordinated by the LTSA, whose satisfaction levels reached, or exceeds the following levels:	
68%. In addition 25% were neither satisfied nor dissatisfied	(a) 65% satisfied with Police consultation processes in the development of Risk Targeted Patrol Plans relating to delivery of drink or drugged driver control, and;	66% of respondents were very satisfied or satisfied with the consultation process. In addition 22% were neither satisfied nor dissatisfied.
73%. In addition 21% were neither satisfied nor dissatisfied	(b) 78% satisfied that targeted issues have been addressed; and	72% of respondents were very satisfied or satisfied that targeted issues had been addressed. In addition 28% were neither satisfied nor dissatisfied.
-	(c) with the level of information (including reporting on crashes) provided. <sup>37</sup>	55% of respondents were very satisfied or satisfied with the level of information provided and 21% were neither satisfied nor dissatisfied.

<sup>37</sup> New measure for 1999/2000.

Outturn 1998/99	Standard	Actual Delivery 1999/2000
48%	At least 52% of respondents to an annual LTSA survey who believe there is a high probability of being stopped and tested at CBT checkpoints.	49%
83%. In addition 6% were neither satisfied nor dissatisfied	At least 75% of Road Safety Coordinators responding to an annual Survey coordinated by the LTSA are satisfied with support for CAAPs in their area, including timeliness of support given.	76% of respondents were very satisfied or satisfied with Police support. In addition 18% were neither satisfied nor dissatisfied. This survey covers CAAPs and community projects.

Output 14.2 – Speed Control

This output covers the detection and deterrence of speed offending through traffic monitoring and the use of speed detection apparatus. It also includes special campaigns directed at speeding drivers. The services provided cover matters that require a continued response after the initial call or police activity through to the preparation of files for resolution.

OUTCOME

*Contribute to the National Road Safety Plan's 2001 targets by implementing strategies that seek –*

- *a reduction in the mean rural speed to no greater than 102.0 km/hr;*
- *a reduction of the 85<sup>th</sup> percentile rural speed to no greater than 110 km/hr;*
- *a reduction in casualties of road crashes to no more than 420 killed and no more than 5,200 people injured and admitted to hospital.*

*PERFORMANCE MEASURES*

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
	<b>Quantity</b>	
All districts delivered 1 national campaign and 8 districts delivered 5 local campaigns 150,203	1 national campaign and a minimum of 5 local campaigns in each Police district.  100,000 to 120,000 Traffic Offence Notices (TONs) and Infringement Offence Notices (IONs) issued from on road activities.	All districts took part in 1 national campaign. A total of 272 local campaigns were run, with all districts running 5 or more campaigns.  124,710
	<b>Quality</b>	
3 districts did not have Risk Targeted Patrol Plans in all areas  43%	100% of this output is to be delivered in accordance with Risk Targeted Patrol Plans.  At least 43% of respondents to an annual LTSA survey who believe there is a high probability of detection of speed.  Percentage of local authorities responding to an annual survey coordinated by the LTSA whose satisfaction reached, or exceeds, the following levels:	10 of the 12 districts had Risk Targeted Patrol Plans. North Shore/ Waitakere and Southern districts did not have plans in all parts of the districts.  41%

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
52%. In addition 27% were neither satisfied nor dissatisfied	(a) 48% satisfied with Police consultation process in the development of Risk Targeted Patrol Plans relating to the delivery of speed control; and	58% of respondents were very satisfied or satisfied with the consultation process. In addition 30% were neither satisfied nor dissatisfied.
50%. In addition 27% were neither satisfied nor dissatisfied	(b) 56% satisfied that targeted issues have been addressed; and	50% of respondents were very satisfied or satisfied that targeted issues had been addressed. In addition 34% were neither satisfied or dissatisfied.
-	(c) with the level of information (including reporting on crashes) provided <sup>38</sup>	55% of respondents were very satisfied or satisfied with the level of information provided and 21% were neither satisfied nor dissatisfied.

<sup>38</sup> New measure for 1999/2000.



### Output 14.3 – Traffic Camera Operations

This output covers the detection and deterrence of speed offending through the use of traffic cameras. The services provided cover matters that require a continued response after the initial call or police activity through to the preparation of files for resolution.

#### OUTCOME

*Contribute to the National Road Safety Plan's 2001 targets by implementing strategies that seek -:*

- *a reduction in the mean rural speed to no greater than 102 km/hr;*
- *a reduction of the 85<sup>th</sup> percentile rural speed to no greater than 100 km/hr;*
- *a reduction in casualties of road crashes to no more than 420 killed and no more than 5,200 people injured and admitted to hospital.*

#### PERFORMANCE MEASURES

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
73,546	74,000 traffic camera operation hours.	73,391
428,502	320,000 to 380,000 notices issued from camera activities.	441,408
<b>Quality</b>		
-	100% delivered in accordance with policies and practice. <sup>39</sup>	100%
<b>Timeliness</b>		
Percentage of speed offence notices issued no later than:		
94.31% (random sampling)	(a) 95% issued 14 days after the traffic camera photograph is taken; and	97.6% (random sampling)
100% (random sampling)	(b) 100% issued 30 days after the traffic camera photograph was taken.	100% (random sampling)

<sup>39</sup> New measure for 1999/2000.

Output 14.4 – Restraint Device Control

This output covers the monitoring and enforcement of legislation covering the wearing of restraints in front and rear of a vehicle. It also covers special campaigns directed at the use of restraints. The services provided cover matters that require a continued response after the initial call or police activity through to the preparation of files for resolution.

OUTCOME

*Contribute to the National Road Safety Plan's 2001 targets, by implementing strategies that seek –*

- *an increase in front seat restraint wearing rate to 98%;*
- *an increase in rear seat restraint wearing rate to 90%;*
- *an increase in children restrained 0 – 14 years to 98%;*
- *an increase in children restrained 0 – 4 years to 98%; and*
- *a reduction in casualties of road crashes to no more than 420 killed and no more than 5,200 people injured and admitted to hospital.*

PERFORMANCE MEASURES

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
45,090	30,000 to 40,000 infringements issued.	28,046
All districts took part in national campaign. 3 of the 12 districts only ran 3 local campaigns	1 national campaign and a minimum of 4 local restraint campaigns in each Police district.	All districts took part in 1 national campaign. A total of 199 local campaigns were run, with all districts running 4 or more.
<b>Quality</b>		
3 districts did not have Risk Targeted Patrol Plans in all areas	100% delivered in accordance with Risk Targeted Patrol Plans.	10 of the 12 districts had Risk Targeted Patrol Plans. North Shore/Waitakere and Southern districts did not have plans in all parts of the districts.

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
27%	At least 26% of respondents to an annual LTSA survey who believe there is a high probability of being stopped by Police for non-compliance with front and rear restraint requirements.	29%
	<b>Quality</b>	
	Percentage of local authorities responding to an annual survey coordinated by the LTSA whose satisfaction reached, or exceeds, the following levels:	
53%. In addition 38% were neither satisfied nor dissatisfied	(a) 45% satisfied with Police consultation process in the development of Risk Targeted Patrol Plans relating to the delivery of restraint device control; and	53% of respondents were very satisfied or satisfied with the consultation process. In addition 39% were neither satisfied nor dissatisfied,
57%. In addition 29% were neither satisfied nor dissatisfied	(b) 56% satisfied that targeted issues have been addressed; and	61% of respondents were very satisfied or satisfied that targeted issue had been addressed. In addition 30% were neither satisfied nor dissatisfied.
-	(c) with the level of information (including reporting on crashes) provided. <sup>40</sup>	55% of respondents were very satisfied or satisfied with the level of information provided and 21% were neither satisfied nor dissatisfied.

<sup>40</sup> New measure for 1999/2000

## Output 14.5 - Visible Road Safety Enforcement

This output provides an enforcement presence on New Zealand's roads and is targeted at identified local road problems which ensures that drivers are reminded of their responsibility to comply with traffic laws for safety of themselves and others. It also includes bicycle safety. The services provided cover matters that require a continued response after the initial call or police activity through to the preparation of files for resolution.

### OUTCOME

*Contribute to the National Road Safety Plan's 2001 targets by implementing strategies that seek -*

- *a reduction in casualties of road crashes to no more than 420 killed and no more than 5,200 people injured and admitted to hospital*
- *an increase in the wearing of bicycle helmets to 98%*

### PERFORMANCE MEASURES

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
65,970	53,550 person days delivered.	65,281
22,782	25,000 to 28,000 Traffic Offence and Infringement Offence Notices issued (excludes tickets captured under other outputs).	18,846
<b>Quality</b>		
Not all areas developed Risk Targeted Patrol Plans	100% delivered in accordance with Risk Target Patrol Plans.	10 of the 12 districts had Risk Targeted Patrol Plans. North Shore/ Waitakere and Southern districts did not have plans in all parts of the districts.
26%	At least 24% of respondents to an annual LTSA survey who believe there is a high probability of being stopped by Police for non-compliance with selected aspects of the road code and traffic laws, as measured by an annual LTSA survey.	26%

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
Percentage of local authorities responding to an annual survey coordinated by the LTSA whose satisfaction reached, or exceeds, the following levels:		
47%. In addition 36% were neither satisfied nor dissatisfied	(a) 47% satisfied with Police consultation process in the development of Risk Targeted Patrol Plans relating to the delivery of visible road safety enforcement; and	57% of respondents were very satisfied or satisfied with the consultation process. In addition 28% were neither satisfied nor dissatisfied.
44%. In addition 35% were neither satisfied nor dissatisfied	(b) 53% satisfied that targeted issues have been addressed; and	46% of respondents were very satisfied or satisfied that targeted issues had been addressed. In addition 37% were neither satisfied nor dissatisfied.
-	(c) with the level of information (including reporting on crashes) provided. <sup>41</sup>	55% of respondents were very satisfied or satisfied with the level of information provided and 21% were neither satisfied nor dissatisfied.

<sup>41</sup> New measure for 1999/2000

## Output 14.6 - Commercial Vehicle Investigation and Road User Charge Enforcement

This output covers the monitoring of commercial vehicle traffic and the enforcement of legislation including transport licensing, vehicle fitness load security and the safe carriage of hazardous substances, driving hours and log books, and compliance with the Road User Charges Act 1977. It also covers the checking of certified pilots. The services provided cover matters that require a continued response after the initial call or police activity through to the preparation of files for resolution.

### OUTCOME

- *a reduction in the number of crashes where commercial vehicles drivers were at fault;*
- *improvement in road user charge compliance*

### PERFORMANCE MEASURES

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
	Number of commercial vehicles stopped by CVIU (where each heavy motor vehicle component counts as one vehicle):	
240,366	120,000 to 140,000 at Transit NZ weigh bridges; and	145,905
80,621	40,000 to 60,000 at road side.	70,052
29,227	27,000 to 33,000 commercial vehicle offences detected.	26,438
<b>Quality</b>		
In place	Risk assessment procedures in place: weigh bridges at Rotokawa, Turangi, Ohakea, Plimmerton and Glasnevin are to be operated at such times of each day of service, as identified by Transit NZ, as to ensure a minimum 75% of commercial vehicles passing the site are stopped.	75% of commercial vehicles stopped at Ohakea and Turangi Up to date information is not available from Transit NZ for Rotokawa Glasnevin, Plimmerton
	250-350 hours of pilot checking services.	Excluded from the final Safety (Administration) Programme

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
An average of 16 hours per day over 200 days	A combined average of 12 hours in any 24 hour period, 180 days per annum delivered by CVIU at Nielson Street, Stanley Street, and Drury weigh bridges.	An average of 16 hours per day for at least 200 days per annum.
An average of 12.7 hours per day over 340 days	An average of 12 hours in any 24 hour period, 340 days of service per annum delivered by CVIU at the Rotokawa weigh bridge.	An average of 12 hours for 300 days and 8 hours for 40 days, because of unfilled staff vacancies.
A minimum of 8 hours per day for 261 days at Plimmerton. Achieved at Ohakea.	An average of 12 hours at each weigh bridge in any 24 hour period, 350 days per annum delivered by CVIU at Plimmerton and Ohakea weigh bridges.	An average of 14 hours per day for 352 days at Ohakea weighbridge. Plimmerton maintained an average of 8.2 hours per day for 248 days.  Plimmerton delivery varied from target due to strategic reassignment of 3 staff to other weigh bridges.
A minimum of 8 hours per day for 210 days	An average of 8 hours in any 24 hour period, 340 days per annum delivered by CVIU at the Glasnevin weigh bridge.	An average of 8 hours for 325 days. Target not achieved due to effects to increase mobile activity.
An average of 4 hours per day over 200 days	An average of 4 hours in any 24 hour period 180 days per annum, delivered by CVIU at the Turangi weigh bridge.	An average of 4 hours per day for 90 days and 6 hours per day for 200 days.
100%	100% of commercial vehicles stopped at Transit NZ weighbridges are checked for compliance with Road User Charges (RUC).	This standard could not be fully met due to the flow of vehicles passing weigh bridges at times exceeded capacity of officers to check all the commercial vehicles without causing significant delays.

**Output Class Statement: Strategic Traffic Safety Delivery  
for the Year Ending 30 June 2000**

<b>Actual 1998/99 \$(000)</b>	<b>Year Ending 30 June</b>	<b>Budget Supplementary Adjusted \$(000)</b>	<b>Actual 1999/00 \$(000)</b>	<b>% Variance Actual to Budget</b>
<b>Revenue</b>				
	Revenue Crown	115,657	112,230	-3
	Revenue Departments	269	99	-63
	Revenue Other	639	594	-7
	<b>Total Expenses</b>	116,565	116,722	0
<b>Net Surplus (deficit)</b>				
		0	(3,799)	-
28,434	Output 14.1	36,992	32,934	-11
39,258	Output 14.2	21,254	22,986	8
	Output 14.3	8,564	12,098	41
4,074	Output 14.4	5,598	4,985	-11
31,852	Output 14.5	33,848	34,707	3
8,362	Output 14.6	10,309	9,012	-13
111,980	<b>Subtotal Output Class</b>	116,565	116,722	0
13,863	<b>GST</b>	14,569	14,115	-3
125,843	<b>Total Output Class</b>	131,134	130,837	0

Police output classes were restructured from 1 July 1999.

Output 14.1 was previously 5.1; 14.2 and 14.3 were 5.5; 14.4 was 5.4; 14.5 was 5.2; and 14.6 was 5.3.

Comparative information for Revenue is not available.

Supplementary Estimates	\$127,279,000
Section 5 Transfer	3,855,000
<b>Total Budget</b>	<b>131,134,000</b>



## OUTPUT CLASS FIFTEEN - Traffic Prosecution Services and the Enforcement of Court Orders

### **Output Class Description**

This class of outputs deals with the prosecution of offences against the Transport Act 1962 and Land Transport Act 1998 and traffic regulations within the open court, the processing and serving of traffic summonses and warrants, and the management of traffic offence notices.

### **Outputs to be purchased within this class**

#### Output 15.1 – Traffic Prosecution Services

This output deals with the processing and serving of traffic summonses and warrants, the management of traffic offence notices and the prosecution of offences against the Transport Act 1962 and Land Transport Act 1998 and traffic regulations in the open court.

### **OUTCOME**

*A reduction in road trauma*

### **PERFORMANCE MEASURES**

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
<b>Quantity</b>		
71,200	74,000 to 74,500 traffic prosecutions.	71,460
1,061,583	1,000,000 to 1,100,000 infringement notices.	1,018,495
74,058	112,000 to 118,000 traffic offence notices.	72,105
<b>Quality</b>		
100%	A prima facie case established in respect of 99% of informations laid.	100%

<i>Outturn 1998/99</i>	<i>Standard</i>	<i>Actual Delivery 1999/2000</i>
84%. In addition 12% were neither satisfied nor dissatisfied (1997/98 survey)	At least 85% of respondents to a District Court Judges biennial survey who are satisfied with Police traffic prosecution services.	83% of respondents were very satisfied or satisfied with Police services for traffic prosecutions. In addition 15% were neither satisfied nor dissatisfied.
<b>Timeliness</b>		
District results n = 12 5 100% 1 96% 2 95% 1 20% 1 10% 2 districts did not record	100% of Victim Impact Statements presented in Court no older than 28 days.	Sample surveys in 8 districts showed 92% of Victim Impact Statements were no older than 28 days.
99.8%	98% of hearings to proceed on the date agreed between the Police and Court.	100%

## Output 15.2 – Execution of Traffic Court Summonses, Arrest or Fines Warrants

This output covers the delivery of services which have been authorised by the issue of a notice, instruction, order or warrant from a legislated authority. It includes the execution of warrants to arrest and fines warrants, and other warrants as required and the serving of summonses and other minor offence notices generated under the Transport Act.

### OUTCOME

*Increased personal safety and property security*

### PERFORMANCE MEASURES

Outturn 1998/99	Standard	Actual Delivery 1999/2000
<b>Quantity</b>		
23,746	30,000 to 40,000 Court documents served and executed.	19,887
<b>Quality</b>		
2 upheld complaints recorded	Ensure that summonses and warrants are served in accordance with legal requirements with nil sustainable complaints.	Nil complaints upheld
2 upheld complaints recorded	Nil complaints upheld relating to the execution of documents.	Nil complaints upheld
<b>Costs</b>		
\$71.43	\$ 85 per document executed or served GST exclusive	\$51.25

### Output Class Statement: Traffic Prosecution Services and the Enforcement of Court Orders for the Year Ending 30 June 2000

Actual 1998/99 \$(000)	Year Ending 30 June	Budget Supplementary Adjusted \$(000)	Actual 1999/00 \$(000)	% Variance Actual to Budget
<b>Revenue</b>				
	Revenue Crown	5,366	8,895	66
	Revenue Departments	11	2	-82
	Revenue Other	25	19	-24
	<b>Total Expenses</b>	5,402	4,451	-18
<b>Net Surplus (deficit)</b>				
		0	4,465	-
8,290	Output 15.1	4,210	3,865	-8
759	Output 15.2	1,192	586	-51
9,049	<b>Subtotal Output Class</b>	5,402	4,451	-18
1,123	<b>GST</b>	675	1,114	65
10,172	<b>Total Output Class</b>	6,077	5,565	-8

Police output classes were restructured from 1 July 1999.

Output 15.1 was previously 6.2 and 15.2 was 8.2.

Comparative information for Revenue is not available.

Supplementary Estimates	\$10,046,000
Section 5 Transfer	- 3,969,000
<b>Total Budget</b>	<b>6,077,000</b>