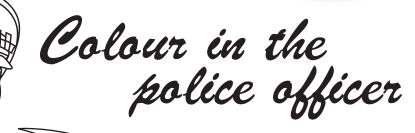


in an emergency Call 111





In an emergency, stay on the phone, speak clearly and slowly. We'll tell you when to hang up