105
NON-EMERGENCY
Ohotata Kore

Call 105 or go online to
105.police.govt.nz

IF IT'S HAPPENING NOW CALL 111

IF IT'S ALREADY HAPPENED USE 105

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POLICE
Ngā Pirihimana o Aotearoa

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There's a new non-emergency number for Police

To help keep New Zealand as safe as possible, we've introduced a new way to contact Police for non-emergencies: call 105 or go to 105.police.govt.nz

Use 105.police.govt.nz to report:

- Theft in a public place
- Theft from a car
- Intentional property damage
- Shoplifting
- Lost property
- Or to get an update on a report already made or add to an existing report

Until now people either called their local Police station or they called 111 if they wanted to get hold of Police. Quite often people called 111 just because they wanted to talk to someone even if the matter wasn't urgent.

So we have introduced 105 so people know how to contact us for those non urgent situations as well. Use 105 to report things that have already happened that don't need urgent Police assistance.

Remember, in an emergency, always call 111.

You can call 105 from both mobile and landline phones. It's a free nationwide service available day and night for New Zealanders and overseas visitors.

Use 105 to report anything else to Police that's already happened.

Call 111 when:

- A crime is happening now - and the offenders are still there or just left
- Someone's in danger or badly injured
- There's a serious risk to human life or property
- You see a major public hazard, like trees blocking a road
- Any of these things are happening now or have just happened

111 is also the number for Fire and Ambulance.

Report it at a Police station.

You can also report anything in person at your local station - we'll always be here to help you.

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